1	John Swenson (SBN 224110) STEPTOE & JOHNSON LLP		
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3	Los Angeles, CA 90067		
4	2 441. 0 10.70 1.2000		
5	Email: jswenson@steptoe.com		
6	Attorneys for Defendant Red Door Salons, In-	c.	
7	UNITED STAT	ES DISTRICT COURT	
8	NORTHERN DIST	TRICT OF CALIFORNIA	
9	LISA KNIGHT and MARCIE DAVE, on)	
10	behalf of themselves and all others similarly situated,) Case No. 3:08-cv-01520-SC	
11.	Plaintiffs,	(San Francisco County Superior Court Case No. CGC-08-471683)	
12	VS.	CERTIFICATION OF SERVICE OF	
13	RED DOOR SALONS, INC., an Arizona	NOTICE OF REMOVAL ON PARTIES IN STATE COURT	
14	Corporation and DOES 1 through 25, inclusive,	<i>,</i>)	
15) Action Filed: January 31, 2008 Defendants.		
16	I, Maria Rodriguez, hereby certify and declare as follows:		
17	1. I am over the age of 18 years and not a party to this action.		
18	2. My business address is 2121 Avenue of the Stars, Suite 2800, Los Angeles, California		
19	90067.		
20	3. On March 20, 2008, I caused to be a	personally served upon Plaintiffs' counsel in this	
21	case, Gary E. Moss of the Law Offices of Moss & Hough, and Michael Von Loewenfeldt of the		
- 22	Law Offices of Kerr & Wagstaffe, LLP: (a) the Notice of Removal, which was filed with the		
23	United States District Court for the Northern District of California on March 19, 2008; (b) the		
24	Notice of filing of Removal of Action to the United States District Court for the Northern District		
25	of California, which was filed with the Superior Court of the State of California for the County of		
26	San Francisco on March 20, 2008; and (c) the Notice of Assignment to United States Magistrate,		
27	the Order Setting Initial Case Management Conference and ADR deadlines, Standing Order for		
		1	

CERTIFICATION OF SERVICE OF NOTICE OF REMOVAL ON PARTIES IN STATE COURT (No. 3:08-ev-01520-SC)

All Judges of the Northern District of California re: Contents of Joint Case Management Statement, and form allowing a party to consent to assignment of the case to a Magistrate Judge. True and correct copies of the Notice of Filing Notice of Removal, Notice of Removal, the Court's Order Setting Initial Case Management Conference and ADR Deadlines, along with all Court-issued documents served on counsel is attached hereto as Exhibit "1."

I certify and declare under penalty of perjury under the laws of the United States of America and of the State of California that the foregoing is true and correct.

DATED: March 31, 2008

By: Maria Rodriguez

John Swenson (SBN 224110)
STEPTOE & JOHNSON LLP
2121 Avenue of the Stars, 28th Floor
Los Angeles, California 90067
Telephone: 310.734.3200
Facsimile: 310.732.3300
Email: jswenson@steptoe.com

Attorneys for Defendant Red Door Salons, Inc.

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FAX

SUPERIOR COURT OF THE STATE OF CALIFORNIA IN AND FOR THE COUNTY OF SAN FRANCISCO (UNLIMITED JURISDICTION)

behalf of themselves and all others similarly situated,

Plaintiffs,

vs.

RED DOOR SALONS, INC., an Arizona Corporation and DOES 1 through 25, inclusive,

Defendants.

LISA KNIGHT and MARCIE DAVE, on

CLASS ACTION

Case No. CGC-08-471683

DEFENDANT'S NOTICE OF FILING NOTICE OF REMOVAL

Case Management Conference Set

Date: July 3, 2008 Time: 9:00 a.m. Dept.: 212

Action Filed: January 31, 2008

Trial Date: Not Set

TO THE SUPERIOR COURT OF THE STATE OF CALIFORNIA, COUNTY OF SAN FRANCISCO, AND TO THE PLAINTIFFS LISA KNIGHT AND MARCIE DAVE AND THEIR COUNSELS OR RECORD:

PLEASE TAKE NOTICE that Notice of Removal in this action has been filed in the United States District Court for the Northern District of California, on or about March 19, 2008, bearing United States District Court Case No. CV 08-1520 pursuant to U.S.C. Section 1332 and 1441, and notice of this removal is hereby provided pursuant to 28 U.S.C. Section 1446(d). A true copy of the Notice of Removal, including attached Exhibits A through F, Corporate Disclosure Statement and Certification of Interested Parties, are attached hereto as Exhibit "1."

1

DEFENDANT'S NOTICE OF FILING NOTICE OF REMOVAL

		ORIGINA. FILEDA
1	John Swenson (SBN 224110)	MAR 1 9 2008
2	STEPTOE & JOHNSON LLP 2121 Avenue of the Stars	NORTHERN U.S. DISTONEKING
3	Suite 2800 Los Angeles, CA 90067	NORTHERN DISTRICT OF CALIFORI
4	Phone: 310.734.3200 Fax: 310.734.3300	ાંગ
5	Email: jswenson@steptoe.com	
6	Attorneys for Defendant Red Door Salons, In	
7	UNITED STAT	TES DISTRICT COURT FRICT OF CALIFORNIA F-11119
8	NORTHERN DIS	TRICT OF CALIFORNIA
9	LISA KNIGHT and MARCIE DAVE, on behalf of themselves and all others similarly	
10	situated,	$\{000^{10},08-1520$
11	Plaintiffs,) (San Francisco County Superior Court Case No. CGC-08-471683)
12	vs.	NOTICE OF REMOVAL PURSUANT 🚌
13	RED DOOR SALONS, INC., an Arizona	TO 28 U.S.C. §§ 1332(a), (d), 1441 and 1446
14	Corporation and DOES 1 through 25, inclusive,	DIVERSITY & CLASS ACTION
15	Defendants.	FAIRNESS ACT)
6		Action Filed: January 31, 2008
7	TO THE CLERK OF THE ABOVE-ENTI	FLED COURT AND PLAINTIFFS AND THEIR
.8	ATTORNEYS OF RECORD:	TELE COOK! MAD TELEVISION MAD THEM
9		dant Red Door Salons, Inc. ("Defendant" or "Red
0.		Superior Court of the State of California for the
1		District Court for the Northern District of California,
2	•	and 1446. A short plain statement of the grounds for
3	removal follows:	o trop and onest plants constant of the ground to
4	·	OF JURISDICTION
5		tion over this action under: 1) 28 U.S.C. § 1332(a)
6		1332(d) (The Class Action Fairness Act of 2005
7	correctly juntourously, and 2, 20 0.0.0. 8	
8 .	NOTICE OF REMOVAL TO FEDERAL COURT	552038
	(No)	832036

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("CAFA")). 28 U.S.C. § 1332(a) grants district courts original jurisdiction over civil actions between citizens of different states and the amount in controversy exceeds the sum of \$75,000, exclusive of interest and costs. The CAFA grants district courts original jurisdiction over civil class actions filed under federal or state law in which any member of a class of plaintiffs is a citizen of a state different from any defendant and where the amount in controversy for the putative class members in the aggregate exceeds the sum or value of \$5,000,000, exclusive of interests and costs. As set forth below, this case meets all of the requirement for removal under both 28 U.S.C. § 1332(a) and the CAFA and is timely and properly removed by the filing of this Notice.

INTRADISTRICT ASSIGNMENT

2. Assignment to the San Francisco division of the United States District Court for the Northern District of California is appropriate because this is a civil action which arises in the County of San Francisco, California. See Civil L.R. 3-2(d); 3-5(b).

PLEADINGS, PROCESS, AND ORDERS

- 3. On or about January 31, 2008, Plaintiffs filed a Class Action Complaint against Defendant in the Superior Court of the State of California for the County of San Francisco, entitled Lisa Knight, et al. v. Red Doors Salons, Inc., et al., Case No. CGC-08-471683 ("Complaint").
- 4. Plaintiffs' Complaint asserts eleven (11) causes of action: (1) unlawful wage deductions; (2) compelled patronization; (3) failure to reimburse business expenses; (4) failure to pay overtime compensation; (5) payment of secret wages; (6) failure to provide accurate wage statements; (7) failure to pay wages for break periods; (8) failure to pay wages for meal periods; (9) waiting time penalties; (10) illegal non-competition agreements; and (11) unfair and unlawful business practices.
- 5. A copy of the Summons, Civil Case Cover Sheet, Complaint, Notice of Case Management Conference and Civil ADR Program Packet were served on Red Door via its Agent for Service of Process, CT Corporation Systems, on February 19, 2008. This is the first date upon

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NOTICE OF REMOVAL TO FEDERAL COURT		552038
(No)		

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served on Defendants are attached hereto as Exhibits A through E. 6. Because Red Door is the only named Defendant and the only Defendant served,

which Defendants received a copy of the Complaint. True and correct copies of the documents

- there are no other consents required for removal.
 - 7. No further related proceedings have been heard in San Francisco Superior Court.
- 8. This Notice is timely in that it has been filed within thirty (30) days of Plaintiffs' service of the Complaint.

JURISDICTION PURSUANT TO TRADITIONAL DIVERSITY OF CITIZENSHIP

- 9. This action is a civil action over which this Court has original jurisdiction under 28 U.S.C. § 1332, and is one which may be removed to this Court by Defendant pursuant to the provisions of 28 U.S.C. § 1441(a) in that it is a civil action between citizens of different states and the amount in controversy exceeds the sum of \$75,000, exclusive of interest and costs.
- During the entire course of their employment with Defendant, Plaintiffs were employed in the State of California. Declaration of Susan Haas ("Haas Declaration") at ¶ 4, attached hereto as Exhibit F. Plaintiff Lisa Knight provided Red Door with addresses located in Concord and San Francisco, California as the location at which she elected to receive communications from Red Door during her employment. Id. Plaintiff Marcie Dave provided Red Door with an address located in Millbrae, California as the location at which she elected to receive communications from Red Door during her employment. Id. Plaintiffs are therefore citizens of the State of California. See 28 U.S.C. § 1332(a)(1) (an individual is a citizen of the state in which he or she is domiciled).
- 11. Red Door was at the time of the filing of this action, and remains, a citizen of the State of Arizona, in that it was and continues to be a corporation incorporated under the laws of the State of Arizona with its principal place of business in Arizona. Haas Declaration at ¶ 3. Red Door is a citizen of the State of Arizona for diversity purposes. Red Door is not a citizen of the State of California. 28 U.S.C. § 1332(c)(1).

NOTICE OF REMOVAL TO FEDERAL COURT 552038

12. Defendants Does 1 through 25, inclusive, are fictitious. The Complaint does not set forth the identity or status of any said fictitious defendants. The citizenship of defendants sued under fictitious names should be disregarded for purposes of determining diversity jurisdiction and cannot destroy the diversity of citizenship between the parties in this action. Newcombe v. Adolf Coors Co., 157 F.3d 686, 690-91 (9th Cir. 1998).

- 13. Plaintiffs' Complaint is silent as to the total amount in controversy. As such, Defendant needs only to establish by a preponderance of evidence that the amount in controversy in Plaintiffs' Complaint exceeds the jurisdictional minimum. See e.g., Sanchez v. Monumental Life Ins. Co., 102 F.3d 398, 404 (9th Cir. 1996).
- 14. Defendant denies Plaintiffs' claims of wrongdoing and denies their requests for relief thereon. However, the amount in controversy in Plaintiffs' Complaint, including the total amount of wages, penalties, interest, attorneys' fees, injunctive relief and other monetary relief, is more likely than not in excess of \$75,000.00, calculated as follows:
 - a. Plaintiff Lisa Knight ("Knight") was employed as an aesthetician with Red Door at its salon located at 126 Post Street in the City and County of San Francisco, California ("San Francisco Salon") from February 1999, until July 2007. Complaint at ¶¶ 1, 2.
 - b. In 2004, Knight's gross income was approximately \$21,557.38. In 2005, Knight's gross income was approximately \$21,054.56. In 2006, Knight's gross income was approximately \$24,940.45. Haas Declaration at ¶ 5. This equates to an average annual gross income of approximately \$22,517.46 (\$21,557.38 + \$21,054.56 + \$24,940.45 / 3 = \$22,517.46). This equates to an average weekly wage of approximately \$433.03 (\$22,517.46 / 52 = \$433.03). This equates to an average daily wage of approximately \$86.61 (\$433.03 / 5 = \$86.61). This equates to an average hourly wage of approximately \$10.82 (\$86.61 / 8 = \$10.82).

NOTICE OF REMOVAL TO FEDERAL COURT (No.

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- c. In Counts One, Two, Three and Eleven of the Complaint, Knight alleges that Defendants "regularly deducted" amounts from her wages violation of California Labor Code §§ 221, 450, 2802, and California Business and Professions Code § 17200. Knight will likely claim that these claims are governed by a four-year statute of limitations. See Cal. Bus. & Prof. Code § 17208. Defendant denies Plaintiffs' claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming that \$50 was improperly deducted from each week of Knight's pay, the amount in controversy for these claims is approximately \$10,400 (\$50.00 x 208 weeks = \$10,400).
- d. In Count Four of the Complaint, Knight seeks reimbursement for wages and overtime allegedly worked but not recorded or paid by Defendant. Knight claims that "by failing to compensate Plaintiffs and the Class at a rate of one-and-one-half (1½) times the regular rate of pay for work performed above eight (8) hours in a workday or above forty (40) hours in a workweek, Defendants violated California law." Complaint at ¶ 46. This claim is governed by a three-year statute of limitations. See Cal. Labor Code §§ 338(a), 1194. Defendant denies Plaintiffs' claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming Knight claims she was not compensated for five (5) overtime hours each week, the amount in controversy for this claim is approximately \$12,659.40 (\$16.23 x 5 hours x 156 weeks = \$12,659.40).
- e. In Count Six of the Complaint, Knight alleges entitlement to penalties for violations of California Labor Code § 226(a) pertaining to Defendant's alleged failure to provide correct and accurate itemized wages statements. Complaint

In Count Five of the Complaint, Plaintiffs claim that Defendant "represented to Plaintiffs and each member of the Class that they were paying proper overtime to the Plaintiffs and members of the Class, while actually paying Plaintiffs and members of the Class less than the rate that was owed." Complaint at ¶ 50. Plaintiffs do not allege any distinct injury as the result of this alleged conduct. As a result, this claim is not considered in Defendant's calculation of the amount in controversy.

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at ¶ 55. The Labor Code provides that any employer "who violates subdivision (a) of Section 226 shall be subject to a civil penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation." Cal. Labor Code §226.3. This claim is governed by a one-year statute of limitations and a \$4,000 cap on damages, per employee. See Blackwell v. Skywest Airlines, Inc., 245 F.R.D. 453, 462 (S.D. Cal. 2007); Cal. Labor Code § 226(e). During her employment at Red Door, Knight was paid bi-weekly. Haas Declaration at ¶ 5. Defendant denies Plaintiffs' allegations. Nevertheless, assuming the validity of Plaintiffs' allegations, the amount in controversy for this claim exceeds the \$4,000 statutory cap (24 payments x \$250 = \$6,000).

f. In Count Seven of the Complaint, Knight alleges damages for missed rest periods pursuant to California Labor Code § 226.7 and Wage Order 2-2001. Complaint ¶ 60. The Labor Code provides for one hour of additional pay, as a

- periods pursuant to California Labor Code § 226.7 and Wage Order 2-2001. Complaint ¶ 60. The Labor Code provides for one hour of additional pay, as a penalty, for each workday that a rest period is not permitted. Plaintiffs will likely argue that this claim is governed by a three-year statute of limitations. See White v. Starbucks Corp., 497 F.Supp.2d 1080, 1085 (N.D. Cal. 2007). Defendant denies Plaintiffs' claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming the alleged conduct occurred on three (3) workdays in each work week, the amount in controversy for this claim is approximately \$5,063.76 (\$10.82 x. 3 hours x 156 weeks = \$5,063.76).
- pursuant to California Labor Code § 226.7 and Wage Order 2-2001. The Labor Code provides for one hour of additional pay, as a penalty, for each workday that a meal period is not provided. Plaintiffs will likely argue that this claim is governed by a three-year statute of limitations. See White v. Starbucks Corp.,

NOTICE OF REMOVAL TO FEDERAL COURT (No.

497 F.Supp.2d 1080, 1085 (N.D. Cal. 2007). Defendant denies Plaintiff's claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming the alleged conduct occurred on three (3) workdays in each work week, the amount in controversy for this claim is approximately \$5,063.76 (\$10.82 x 3 hours x 156 weeks = \$5,063.76).

- h. In Count Nine of the Complaint, Knight seeks waiting time penalties under California Labor Code § 203, which provides that wages continue at an employee's daily rate of pay until the final wages are paid, or an action to recover them is commenced, up to a maximum of 30 days. See Mamika v. Barca, 68 Cal. App. 4th 487, 493 (1998) (providing penalty under § 203 as the "calculation of a daily wage rate, which can then be multiplied by the number of days of nonpayment, up to 30 days."). Defendant denies Plaintiffs' claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming Plaintiffs prevail on this claim, the amount of controversy for this claim is approximately \$2,589.30 (\$86.61 x 30 days = \$2,589.30).
- In Count Ten of the Complaint, Knight alleges that she signed a written agreement with Defendant stating: "For six (6) months after the termination of your employment with the Company for whatever reason, you shall not directly or indirectly render hair, beauty, nail, or other services ordinarily provided by a Company Spa/salon, to or for any person, firm, corporation (including self-employment) directly or indirectly involved in the provision of such services within a 5 mile radius from the home spa where you were employed, unless written consent by the Company is granted." Complaint at ¶ 72. Knight alleges that this agreement violates California Business and Professions Code § 16600, and requests declaratory and injunctive relief. Complaint at ¶ 73-74. When plaintiffs sue for declaratory and injunctive relief based upon the existence of a non-competition agreement, courts consider the amount of

NOTICE OF REMOVAL TO FEDERAL COURT

revenue generated by the affected employee in determining whether the "amount in controversy" exceeds the relevant jurisdictional minimum. See e.g., Mahoney v. DePuy, 2007 U.S. Dist. LEXIS 85856, *12-13 (E.D. Cal. Nov. 8, 2007). The amount of revenue Knight generated in 2007 was approximately \$44,250.47. Haas Declaration at ¶ 5. Defendant denies Plaintiffs' claims. Nevertheless, assuming the validity of Plaintiffs' allegations, and assuming Plaintiffs prevail on this claim, the amount of controversy for this claim is approximately \$44,250.47.

- j. Based on the amounts in controversy for Counts One, Two, Three and Eleven [\$10,400.00]; Four [\$12,659.00]; Six [\$4,000.00]; Seven [\$5,063.76]; Eight [\$5,063.76]; Nine [\$2,598.30]; and Ten [\$44,250.47], the amount in controversy for Knight's claim is approximately \$84,035.29, which is over the jurisdictional amount required for removal under 28 U.S.C. § 1332(a).
- k. Knight also seeks to recover her reasonable attorneys' fees. Complaint at ¶ 80. It is well-settled that, in determining whether a complaint meets the amount in controversy requirement, the Court should consider the aggregate value of claims for damages as well as attorneys' fees. See e.g., Galt G/S v. JSS Scandinavia, 142 F.3d 1150, 1155-56 (9th Cir. 1998). Assuming that Knight's attorneys' fees will constitute 25% of the amount in controversy for her claims, that amount would equal approximately \$21,000, further exceeding the \$75,000 threshold set forth in 28 U.S.C. § 1332(a).
- 15. The preponderance of the evidence is that the amount in controversy sought by the facial allegations of Plaintiffs' Complaint is greater than the jurisdictional amount of \$75,000.00. Thus, removal of this action is appropriate.

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NOTICE OF REMOVAL TO FEDERAL COURT (No.)

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JURISDICTION PURSUANT TO THE CLASS ACTION FAIRNESS ACT

The Class Action Fairness Act of 2005, 28 U.S.C. § 1332(d)(2)², as amended. 16. provides federal jurisdiction over any class action with at least 100 members, as follows:

> The district courts shall have original jurisdiction of any civil action in which the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interests and costs, and is a class action in which -

- (A) any member of a class of plaintiffs is a citizen of a State different from any defendant.
- 17. This is a civil action over which this Court also has original jurisdiction under 28 U.S.C. § 1332(d) and one that may be removed to this Court by Defendant pursuant to 28 U.S.C. §§ 1441(b) and 1446.
- 18. This action has been styled as a class action pursuant to California Code of Civil Procedure § 382. Complaint at ¶ 19. Plaintiffs seek to represent: "All hair stylists, aestheticians, masseuses, or any similar commissioned worker, employed by Defendants to work at [Red Door] within the applicable statute of limitations period through the date of this action's final disposition." Complaint at ¶ 18.
- 19. Defendant has employed approximately 79 different "hair stylists, aestheticians, masseuses, or any similar commissioned workers" at Red Door's San Francisco Salon since 2004. Haas Declaration at ¶ 5. Defendant has employed over 100 different "hair stylists, aestheticians, masseuses, or any similar commissioned workers" in the State of California since 2004. Id.
- 20. As set forth above, Plaintiffs are citizens of the State of California and Defendant is a citizen of the State of Arizona. Accordingly, Plaintiffs are citizens of a state different from the Defendants.
- 21. Plaintiffs' Complaint is silent as to the total amount in controversy. As such, Defendant needs only to establish by a preponderance of evidence that the amount in controversy

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² None of the exceptions set forth in 28 U.S.C. § 1332(d) apply to the instant action.

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- 22. Plaintiffs allege that their claims are typical of the claims of each putative class member. Complaint at ¶ 21. Assuming that the amount in controversy regarding Knight's claims is "typical" of the claims of each member of the putative class, and based upon the calculations set forth above, the total amount in controversy for the members of the putative class, excluding attorneys' fees is approximately \$8,403,529 (\$84,035.29 x 100 members = \$8,403,529).
- 23. As a result, although Defendant denies Plaintiffs' claims for wrongdoing and denies their requests for relief thereon, based upon the factual allegations in Plaintiffs' Complaint and assuming, arguendo, Plaintiffs were able to prove these allegations, the total amount in controversy sought by Plaintiffs and the other putative class members is in excess of \$5 million, exclusive of interest and costs, plus attorneys' fees. Removal under the Class Action Fairness Act is therefore appropriate.

NOTICE TO PLAINTIFFS

24. Contemporaneously with the filing of this Notice of Removal in the United States District Court for the Northern District of California, written notice of such filing will be served on Plaintiffs' counsel of record. In addition, a copy of this Notice of Removal will be filed with the Clerk of the Court for San Francisco County Superior Court.

WHEREFORE, having provided notice as required by law, the above-entitled action should be removed from the San Francisco County Superior Court.

RESPECTFULLY SUBMITTED this 19th day of March, 2008.

21 EL LOE & JOHUZON ITA
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By X MM
John Swenson
JOHN SWONSON
2121 Avenue of the Stars, 28 th Floor
2121 Avenue of the Stars, 28 th Floor Los Angeles, California 90067
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Attorneys for Defendant	
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NOTICE OF REMOVAL TO FEDERAL COURT (No)	552038

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PAGE 84/21

SUM-100

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

RED DOOR SALONS, INC., an Arizona Corporation and DOES I

through 25, inclusive,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

LISA KNIGHT and MARCIE DAVE, on behalf of themselves and those similarly situated.

FOR COURT USE DNLY ISOLO PARA USO DE LA CORTES

You have 30 CALENDAR DAYS after this summons and logal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hast your case. There may be a court form that you one use for your response. You can find these court forms and more information at the California Courts Online Setf-hip Center (www.courtnic.ca.goviselfiteip), your county law library, or the courthouse nearest you. If you cannot pay the filling less, set the court clark for a few waters. If you do not library or the court, you may lose the case by default, and your wages, money, and property may be betten without further warning from the court.

There are other legal requirements. You may want to call an elitorney right saviy, if you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for fine legal services from a nonprofit legal services program. You can booste these nonprofit groups at the California Legal Services Web site (www.lawhelposlifornia.org), the California Courts Online Salf-Help Center (www.courtmio.ca.goviselfhelp), or by contacting your local court or county bar association.

Trac 30 DÍAS DE CALENDARIO después de que le entrepões este cisción y papeire legeles para presentar una respueste por escrito erceste conte y hace que se entregue una copte al denandante. Una carta o me llamada tetafónica no le proteges. Su respueste por escrito trace que ester en fornano legal cerrecto el desse que procesen su caso en la corte. Es pocible que haja un formulario que ustad pueda usar para su respuesta. Puede encoder estos formularios de la corte y más halomación an el Cantro de Ayuda de las Cortes de California (www.courtefo.cs.gor/estilleo/sepanot), en la bibliotaca de leya de su cardado a na corte que le quede más cerce. Si no puede pagar la cueda de presentación, pide el seumentario de la corte que le de un fermulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por iscamplimiento y la corte le padré quidar su sución, dinero y blanes sin más advertencia. Hay otros requisitos legales. Es reconendable que tiama a un abagado invalidado de remisión e abagados. Si no pende pagar a un abagado, as posible que cumple con los requisitos para elitures servicios legales gratulios de un programa de aureloios legales sin finas de lucro. Pende enconerar estos grupos sin finas de lucro en el sido web de California Legal Services, ferme lemandados em contacto con la corte o el colegio de abagados locales. (www.courtinfo.os.gov/estilmis/espenot) a posidadose en contacto con la corte o el colegio de abagados locales.

San Francisco, CA 94102 The name, address, and telephone number of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, is direction y an interest of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, is direction y an interest of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, is direction y an interest of an interest of a plaintiff of the plaintiff				•
Superior Court of California, County of San Francisco 400 McAllister Street San Francisco, CA 94102 The name, address, and belephone number of plaintiff a attorney, or plaintiff without an attorney, is: (El nombre, is direction y at indinent de laidinn del abogado del demandante, o del demandante que no tiene abogado, esp: Gary E. Moss, Esq., Mary Patricia Hough, Esq., Derek M. Thomas, Esq., MOSS & HOUGH, 64thyan Ness Avenuc, Suite 2030, Sentimencisco, CA 94102 (FINAS) 399-1110 CATE: (Feohs) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (FOS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons, use Proof of Service of Summons (from POS-010).) (For proof of service of this summons (from POS-010).) (For proof of service of this summons (from POS-010).)			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	71697
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SUMMONS

EXHIBIT A

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Exhibit "A" Page 11

CT CORPORATION

À Wolterikkuwer Company

Service of Process **Transmittal**

02/19/2008

CT Log Number 513101888

TO:

Gabriela Macko, Tax Manager Elizabeth Arden Salons, Inc. 3822 E University Dr. Ste 5 Phoenix, AZ 85034-

Process Served in California

FOR:

Red Door Salons, Inc. (Domestic State: AZ)

ENGLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOIL OWS:

TITLE OF ACTION:

Lisa Knight and Marcie Dave, etc., Pitfs. vs. Red Door Salons, Inc., etc., et al. Dfts.

DOCUMENT(S) SERVED:

Summons, Cover Sheet, Complaint, Notice, Attachment, Stipulatio Form, Case

Management Statement

COURT/AGENCY:

San Francisco County- San Francisco, Superior Court, CA Case # CGC08471683

NATURE OF ACTION:

Employee Litigation - For unlawful wage deductions, for violation of labor, for failure to reimburse business expenses and failure to pay overtime compensation

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Los Angeles, CA

DATE AND HOUR OF SERVICE:

By Process Server on 02/19/2008 at 09:00

APPEARANCE OR ANSWER DUE:

Within 30 days after service - file written response // 7-3-08 at 9:00 a.m. - Case Management Conference

ATTORNEY(\$) / SENDER(\$):

Gary E. Moss Moss & Though 601 Van Ness Ave San Francisco, CA 94102

415-399-1110

ACTION ITEMS:

SOP Papers with Transmittal, via Fed Ex 2 Day , 791003260380 Email Notification, Gabriela Macko gmacko@rdspas.com

SIGNED:

ADDRESS:

C T Corporation System Nancy Flores 818 West Seventh Street Los Angeles, CA 90017 213-337-4515

TELEPHONE:

Page 1 of 1 / JD

Information displayed on this transmittal is for CT Corporation's Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confern receipt of package only, not contents.

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Exhibit "A" Page 12 81/31/2008 14:50

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PAGE 82/21

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Derck Thomas, Esq. SBN 248897 MOSS & HOUGH	,	Ehira
601 Van Ness Avenue, Suito 2030. San Frai	neisco, CA 94102	ENDORSED
TELEPHONE NO.: 415/399-I110	FAXNO: 415/399-1552	Sen Francisco County Superior Court
SUPERIOR COURT OF CALIFORNIA, COURTY OF SE	Francisco	IAN D.
STREET ADDRESS: 400 McAllister Street		JAN 8 I 2008
CITY AND ZIP CODE: San Francisco, CA 94	4102	GORDON PARK
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Other Pi/PD/WD (Paraceal Injury/Property Demage/Wrongill Dealth) Tort	Other collections (09) Insurance coverage (18)	Construction delect (10) Mass fort (40)
Ashesios (04)	Other contract (37)*	Securities Rigadon (28)
Product liability (24)	Real Property	Environmental/Toxic tort (30)
Medical malpractice (45) Other PVPDWD (23)	Eminent domain/inverse condemnation (14)	l
Non-PVPDIWO (Other) Tort	Wrongfut eviction (33)	types (41)
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Civil rights (06) Defenation (13)	Unjayotul Detelner Commercial (31)	Enforcement of Judgment (20)
Fraud (16)	Residential (32)	Miscellaneous Civil Complaint RICO (27)
Intellectual property (19)	Oruga (58)	Other complaint (not specified above) (42)
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Other employment (15)	Other judicial review (39)	· ····
2. This case L/L is is not comp factors requiring exceptional judicial manage	lex under rule 3.400 of the California R	ules of Court. If the case is complex, mark the
a. Large number of separately rapres	conted parties d. Large number	er of witnesses
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6. If there are any known related cases, tile a		may use form CM-015.)
Date: January 31, 2008	1.6	11.
Mary Patricia Hough		U
(TYPE OF PRINT NAME)	NOTICE	BIGNATURE OF PARTY OR ATTORNEY FOR PARTY)
Plaintiff must file this cover sheet with the li	rst paper filed in the action or proceeds	ng (except small claims cases or cases filed
under the Probate Code, Family Code, or V In senctions.	Velfara and Institutions Code). (Cel. Ru	les of Court. rule 3.220.) Failure to file may result
 File this cover sheet in addition to any cover 	r sheet required by local court rule.	
 If this case is complex under rule 3,400 et a other parties to the sation or proceeding. 	reg, or me California Rules of Court, yo	u must serve a copy of this cover sheet on all
- Unless this is a collections case under rule	3.740 or a complex case, this cover sh	net will be used for statistical purposes only.
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EXHIBIT \mathcal{B}

Exhibit "B" Page 13

MOSS&HOUGH 01/31/2008 14:58 PAGE 96/21 4153991552 MICHAEL VON LOEWENFELDT (178665) MICHAEL NG (237915) 1 2 KERR & WAOSTAFFE, LLP 100 Spear Street, Suite 1800 San Francisco, CA 94105-1528 Telephone: (415) 371-8500 Facsimile: (415) 371-0500 3 Superior Pates JAN & I 2008 GORDON PARIETY BINK GARY E. MOSS (43002) MARY PATRICIA HOUGH (104542) BY BUILDING F. BY DEREK M. THOMAS (248897 6 AW OFFICES OF MOSS & HOUGH 601 Van Ness Avenue, Suite 2030 CASEMANAGEMENT CONTERENCE SET San Francisco, CA 94102 Telephone: (415) 399-1110 Facsimile: (415) 399-1552 8 2008 - 940 AM 9 Attorneys for Plaintiffs
LISA KNIGHT, and MARCIE DAVE 10 DEPARTMENT 212 on behalf of themselves and those similarly situated, 11 12 IN THE SUPERIOR COURT OF CALIFORNIA FOR THE COUNTY OF SAN FRANCISCO 13 (UNLIMITED JURISDICTION) 14 15 16 LISA KNIGHT and MARCIE DAVE, on behalf of themselves and those similarly situated, 17 Case No. Plaintiffs, 18 COMPLAINT 19 RED DOOR SALONS, INC., an Arizona Corporation and DOES 1 through 25, inclusive, 20 JURY TRIAL DEMANDED Defendants. 21 22 23 Plaintiffs LISA KNIGHT and MARCIE DAVE allege, on behalf of themselves and a 24 Class of those similarly situated, as follows: 25 PARTIES 26 1. Defendant RED DOOR SALONS, INC., is a corporation that owns and operates a 27 salon and day spa doing business under the fictitious name Elizabeth Arden Red Door Spa

EXHIBIT C

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Exhibit "C" Page 14

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(hereinafter referred to as "RDS"). RDS is located at 126 Post Street, in the City and County of San Francisco, California.

- 2. Plaintiffs LISA KNIGHT and MARCIE DAVE are former employees of Defendant. KNIGHT was employed as an aesthetician at RDS beginning in February 1999. KNIGHT resigned her employment in July 2007. Plaintiff DAVE was employed by RDS as a hair stylist from January 9, 2007 through and including September 27, 2007. KNIGHT and DAVE bring this action on behalf of themselves and all others similarly situated.
- 3. The true names and capacities, whether individual, corporate, associate or otherwise, of defendants DOES 1 through 25, inclusive, are unknown to Plaintiffs, who therefore sue these defendants by fictitious names pursuant to Code of Civil Procedure § 474. Plaintiffs further allege that each of these fictitious defendants is in some manner responsible for the acts and occurrences herein set forth. Plaintiffs will amend this complaint to show these defendants' true names and capacities when ascertained, as well as the manner in which each fictitious defendant is responsible.
- 4. Plaintiffs are informed and believe and on that basis allege, that each of the defendants named in this complaint was an agent, servant, employee, co-conspirator, and/or joint venturer of each of the remaining defendants, and was at all times acting within course and scope of said agency, service, employment, conspiracy and/or joint venture.
- Defendants, and each of them, aided and abetted, encouraged and rendered 5. substantial assistance in accomplishing the wrongful conduct complained of herein. In taking action, as particularized herein, to aid and abet and substantially assist the commission of these wrongful acts complained of, each of the defendants acted with an awareness of his/her/its primary wrongdoing and realized that his/her/its conduct would substantially assist the accomplishment of the wrongful conduct and wrongdoing.

VENUE

6. Venue is proper in the County of San Francisco because obligations and liabilities that are the basis of this action arose in San Francisco County.

Complaint

Exhibit "C" Page 15

GENERAL ALLEGATIONS

7. Plaintiff KNIGHT was employed as an aesthetician by RDS. In that capacity, her primary duty was to provide skin care and hair removal services to clients. KNIGHT was classified as an employee and paid on a commission basis. KNIGHT's position was not exempt from the overtime requirements of California law or any other provisions of the California Labor Code.

8. Plaintiff DAVE was employed as a hair stylist by RDS. In that capacity, her primary duty was to provide hair styling, coloring and related hair care services to RDS clients. DAVE was classified as an employee and paid on a commission basis. DAVE's position was not exempt from the overtime requirements of California law or any other provisions of the California Labor Code.

- 9. Plaintiffs KNIGHT and DAVE were paid an hourly wage as a draw against commissions. The price customers paid for Plaintiffs' services was set by Defendants. Upon hire, Plaintiffs were promised a set percentage of that price as a commission. The commission percentages promised to Plaintiffs were set at 33% and 40% respectively. Plaintiffs' primary duties were to perform services for customers, not to sell products. However, Plaintiffs were also paid a commission, ranging from 5% to 10%, on skin care, beauty and nail products purchased from the spa by their customers.
- 10. During Plaintiffs' employment, Defendants regularly and unlawfully deducted amounts from Plaintiffs' wages to cover Defendants' own overhead and business expenses.

 Plaintiffs' commissions were not paid on the price of the service but on a reduced price, referred to by Defendants as a "commissionable price." Defendants did not provide Plaintiffs with a breakdown or written explanation for the reduced service price, however, the deductions were, according to Defendants for:
 - The cost of "assistant charges," i.e., Defendants forced Plaintiff to pay for the cost of other employees hired by Defendants.
 - b. For the "cost of materials," which included the products Plaintiffs were required to use as part of their employment. For example, when Plaintiff

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Complaint

Exhibit "C"

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KNIGHT performed hair removal, she was assessed a charge for the wax she used in performing the service. When Plaintiff DAVE colored hair. she was charged for the tint.

- Defendants deducted unspecified sums for marketing: C.
- d. Defendants deducted unspecified sums for benefits (without defining what the benefits were for); and
- e. Defendants deducted unspecified sums for operating expenses.
- 11. Plaintiffs are informed and believe and allege thereon that Defendants applied similar policies and deductions uniformly to all stylists, aestheticians and masseuses employed by Defendants at RDS, and have done so consistently since at least 2003.
- 12. In addition, Plaintiffs were required to work on a schedule set by Defendants and were usually required to stay at work for all scheduled hours whether or not they had customer appointments. Plaintiffs were required to come to work approximately 15-20 minutes before the beginning of each scheduled shift to prepare their work areas. Plaintiffs were also required to attend meetings and classes in addition to their scheduled work hours. Plaintiffs, however, were not paid the proper amount of overtime for the periods when they were required to work more than eight hours a day in a workday or 40 hours in a work week. Defendants failed to keep proper time records, discouraged "early" clocking in, and therefore often failed to capture the first 15-20 minutes of work performed. Defendants also unlawfully and inaccurately calculated Plaintiffs' overtime pay based on the hourly rate of plaintiffs' draw against commission, rather than including plaintiffs' commission income in the "regular rate" calculation as required by California law.
- 13. Plaintiffs are informed and believe and allege thereon that Defendants similarly failed to pay overtime compensation at the correct rate to all stylists, aestheticians and masseuses employed by Defendants at RDS and have done so consistently since at least 2003.
- 14. Plaintiffs and other employees at RDS were sometimes required to work without rest and or meal breaks as provide by IWC Wage Order No. 2-2001 (11)-(12). Defendants

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failed, however, to pay Plaintiffs or any other employees for these missed breaks and meals as required by law.

- 15. Plaintiffs and other employees of RDS were required to enter into written agreements which, in clear violation of California law, purport to prohibit Plaintiffs and others from competing with RDS during and after their employment by RDS.
- Plaintiffs bring this action on behalf of themselves and all other persons who were, are or will be employed by Defendants as stylists, aestheticians and masseuses or any other similarly commissioned positions at RDS, within the relevant statute of limitations period, (hereinafter "the Class").
- 17. Plaintiffs, on behalf of themselves and the Class, seek compensation for all improperly withheld wages, unreimbursed business expenses, missed meals and rest breaks, and under-compensated overtime work required or suffered or permitted by Defendants; injunctive and declaratory relief; liquidated and/or other damages; and penalties as permitted by law: interest; attorneys' fees and costs.

CLASS ACTION ALLEGATIONS

18. Plaintiffs bring this class action on behalf of themselves and the following ascertainable class (hereinafter "the Class") of similarly situated persons:

> All hair stylists, aestheticians, masseuses, or any similar commissioned worker, employed by Defendants to work at RDS within the applicable statute of limitations period through the date of this action's final disposition.

- 19. This action is brought pursuant to Code of Civil Procedure § 382.
- 20. Plaintiffs are informed and believe, and on that basis allege, that members of the Class are so numerous that joinder of all members is impracticable. While the exact number of class members is unknown to Plaintiffs at this time and can only be ascertained through discovery, Plaintiffs believe that there are more than fifty members of the Class.
- 21. Plaintiffs' claims are typical of the claims of the Class, because Plaintiffs and all class members sustained damages that arise out of Defendants' same pattern and practice of making unlawful wage deductions, failing to reimburse for expenses, failing to pay proper

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overtime premium compensation, failing to provide proper rest and meal periods as required by
California law, failing to provide proper wage statements, failing to maintain proper time
records, and failing to pay all wages owed upon termination, and forcing employees to sign
illegal and abusive "non-compete" agreements.

- 22. Plaintiffs will fully and adequately protect the interests of the Class, and have retained class counsel who are experienced and competent in both class and employment litigation. Plaintiffs have no interests that are contrary to or in conflict with those of the Class.
- 23. Plaintiffs know of no difficulty to be encountered in the management of this action that would preclude its maintenance as a class action.
- 24. The likelihood of individual Class members persecuting separate claims is remote, and individual members of the Class do not have a significant interest in individually controlling the prosecution of separate actions. Additionally, the prosecution of separate actions by individual class members would create a risk of inconsistent and varying adjudications concerning the subject of this action, which adjudications could establish incompatible standards of conduct for defendants under the law herein alleged.
- 25. There is a well-defined community of interest between Plaintiffs and the members of the Class. Questions of law and fact common to the members of the Class predominate over any questions that may affect only individual members, in that Defendants have acted in a manner generally applicable to the entire Class. Among the questions of law and fact common to the Class are:
 - Whether Defendants unlawfully deducted "assistant charges" from the wages of the Class;
 - Whether Defendants unlawfully deducted "cost of materials" from the wages of the Class;
 - c. Whether Defendants unlawfully deducted "marketing" from the wages of the Class;
 - d. Whether Defendants unlawfully deducted "benefits" from the wages of the
 Class;

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Complaint

Exhibit "C"

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Whether Defendants made other unlawful deductions from the wages of 1 e. 2 the Class; 3 f. Whether Defendants otherwise failed to reimburse the business expenses of the Class; 4 5 Whether Defendants unlawfully failed to pay overtime to the Class in the g. 6 proper amounts; 7 Whether Defendants failed to provide Class members proper break h. 8 periods; 9 i. Whether Defendants failed to provide Class members proper meal periods; 10 j. Whether Defendants failed to keep accurate records showing when Class members began and ended each work and meal period; 11 12 k. Whether Defendants failed to provide itemized wage statements to the 13 Class members as required by California law; 14 1. Whether the non-competition contracts Defendants forced Class members 15 to sign are unlawful; 16 m. Whether the legal claims presented in this Complaint on behalf of the 17 Class have merit: 18 Whether Defendants' violations of California's labor laws constitute n. 19 unlawful, unfair or fraudulent business practices; and 20 Whether members of the Class are entitled to relief for Defendants' o. 21 violations of California labor laws and, if so, the proper relief. 22 26. Accordingly, this action should be maintained as a class action. 23 TOLLING OF STATUTE OF LIMITATIONS 27. 24 Any applicable statutes of limitations have been tolled by Defendant's continuing, 25 knowing, and active concealment of the facts alleged herein. Despite exercising reasonable 26 diligence, Plaintiff and the Class could not have discovered, did not discover, and were 27 prevented from discovering, the wrongdoing complained of herein. 28 7

Complaint

Exhibit "C" Page 20

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FIRST CAUSE OF ACTION FOR UNLAWFUL WAGE DEDUCTIONS (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 28. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 27 as if they were set forth herein.
- 29. California Labor Code section 221 states, "It shall be unlawful for any employer to collect or receive from an employee any part of wages theretofore paid by said employer to said employee."
- 30. As described above, Defendants regularly deducted amounts from the wages earned by Plaintiffs and other Class members for assistant fees, supplies, and other business and overhead expenses. Those deductions violated Labor Code section 221.
 - 31. Wherefore, Plaintiffs pray for judgment as set forth below.

SECOND CAUSE OF ACTION FOR VIOLATION OF LABOR CODE SECTION 450 (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 32. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 31 as if they were set forth herein.
- 33. Labor Code section 450 states that "no employer . . . may compel or coerce any employee . . . to patronize his or her employer, or any other person, in the purchase of any thing of value."
- 34. As described above, Defendants regularly required Plaintiffs and all the other Class members to purchase products and services from Defendants by way of charges and other deductions. Requiring Plaintiffs and the other Class members to purchase products and services from the Defendants violated Labor Code section 450.
- 23 Wherefore, Plaintiffs pray for judgment as set forth below.

THIRD CAUSE OF ACTION FOR FAILURE TO REIMBURSE BUSINESS EXPENSES (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

36. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 35 as if they were set forth herein.

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KERR WAGSTAFFE

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Complaint

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37.	California Labor Code section 2802 states, "An employer shall indemnify his or
her employ	ees for all necessary expenditures or losses incurred by the employee in direct
consequenc	e of the discharge of his or her duties, or of his or her obedience to the directions of
the employ	er, even though unlawful, unless the employee, at the time of obeying the directions
believed the	em to be unlawful." This section prohibits employers from requiring employees to
incur unreii	mbursed business expenses and from passing on the cost of business overhead to
employees.	Labor Code section 2802 represents a fundamental public policy of the State of
California,	and the rights created in that section are not waivable.

- 38. As described above, Defendants regularly charged Plaintiffs and other Class members for expenses necessary to the performance of Plaintiffs' duties including assistant fees, materials charges, and other business and overhead expenses. In addition, Defendants failed to reimburse Plaintiffs or other Class members for any other business expenses incurred by the members of the Class. Defendants' conduct violates Labor Code section 2802.
 - 39. Wherefore, Plaintiffs pray for judgment as set forth below.

FOURTH CAUSE OF ACTION FOR FAILURE TO PAY OVERTIME COMPENSATION (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 40. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 39 as if they were set forth herein.
- California law requires that an employer such as Defendants compensate all nonexempt employees at a rate of one-and-one-half (1 ½) times the regular rate of pay for work performed above eight hours in a workday or above forty (40) hours in a workweek.
- 42. Plaintiffs and members of the Class were scheduled by Defendants to work more than eight hours in a workday and/or forty hours per week, and did in fact work more than eight hours in a workday and/or forty hours per week.
- 43. Plaintiffs and members of the Class are non-exempt employees, and at all relevant times have been and are entitled to be paid overtime compensation for all overtime hours worked.

Complaint

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	44.	At all relevant times, Defendants failed and refused to pay overtime premium
omp	ensation	to the members of the Class for their hours worked in excess of eight hours in a
vork	day or fo	orty (40) hours per week. Defendants also failed to make and keep accurate time
ecords showing when Plaintiffs and the Class began work and ended each work period. This		
orobl	em is pa	rticularly acute with respect to the beginning of the work day and work required
bef o	re" a scl	neduled shift.

- 45. In addition, at all relevant times Defendants unlawfully failed to pay Plaintiffs and the Class the correct overtime premium compensation under California law by miscalculating the regular rate used to calculate overtime pay. The members of the Class are/were paid in part based on commissions and other non-discretionary payments for hours worked that are required by law to be included in the rate used to calculate premium pay. See Labor Code § 200; 29 U.S.C. § 207; Division of Labor Standards Enforcement Policies and Interpretations Manual § 49. Defendants, however, unlawfully calculated overtime premium pay based solely on the hourly "draw" against commission, ignoring commissions and all other forms of wages. As a result, the rate used by defendants was substantially less than the rate actually owed. Defendants reported this incorrect rate to members of the Class as if it were the rate actually owed, thereby concealing their underpayment of overtime from Plaintiffs and the other members of the Class.
- By failing to make and keep accurate time records showing when Plaintiffs and the Class began work and ended each work period, and by failing to compensate Plaintiffs and the Class at a rate of one-and-one-half (1 ½) times the regular rate of pay for work performed above eight (8) hours in a workday or above forty (40) hours in a workweek, Defendants violated California law.
 - 47. Wherefore, Plaintiffs pray for judgment as set forth below.

FIFTH CAUSE OF ACTION FOR PAYMENT OF SECRET WAGE LOWER THAN DESIGNATED SCALE (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

48. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 47 as if they were set forth herein.

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Complaint

Exhibit "C"

Kerr Wagstaffe

	49.	Labor Code section 223 provides, "Where any statute or contract requires an
empl	oyer to n	naintain the designated wage scale, it shall be unlawful to secretly pay a lowe
wage	while or	urporting to pay the wage designated by statute or contract."

- 50. Defendants represented to Plaintiffs and to each member of the Class that they were paying proper overtime to the Plaintiffs and members of the Class, while actually paying Plaintiffs and members of the Class less than the rate that was owed as a result of Defendants' intentional miscalculation of the overtime rate. That conduct represents the payment of a secret wage lower than that owed by law in violation of Labor Code section 223.
 - 51. Wherefore, Plaintiffs pray for judgment as set forth below.

SIXTH CAUSE OF ACTION FOR FAILURE TO PROVIDE ACCURATE WAGE STATEMENTS (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 52. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 51 as if they were set forth herein.
- 53. Labor Code section 226(a) requires an employer to "semi-monthly, or at the time of each payment of wages, furnish each of his or her employees . . . an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the employee . . [and] (4) all deductions . . .," along with other information.
- 54. Labor Code sections 226(a) and 226.3 provide for damages and penalties for each violation of Labor Code section 226(a).
- 55. Defendants failed to provide Plaintiffs and each other member of the Class with the accurate statements required by Labor Code section 226(a) because the itemizations provided by Defendants (1) under-reported the amount of overtime earned by misreporting the regular rate, (2) failed to report all hours worked, and (3) did not list all deductions. Accordingly, Defendants violated Labor Code section 226(a) for Plaintiffs and each member of the Class with respect t to every pay period during his or her employment.
 - 56. Wherefore, Plaintiffs pray for judgment as set forth below.

Complaint

Exhibit "C"

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KERR WAGSTAFFE

SEVENTH CAUSE OF ACTION FOR FAILURE TO PAY WAGES FOR REST BREAK PERIODS (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 56 as if they were set forth herein,
- 58. California law requires an employer to provide an employee ten minutes of duty free "net rest time" for every four hours worked or "major fraction thereof," with the rest period to be available near the middle of the work period, insofar as is practicable.
- 59. Members of the Class, including Plaintiff, were sometimes required to work through rest breaks or were not given rest breaks at all.
- 60. Under California law, Defendants are obligated to pay each member of the Class who worked through a rest break or was not provided a proper rest break for every four hours worked at the rate of one hour or regular pay per violation.
 - 61. Wherefore, Plaintiffs pray for judgment as set forth below.

EIGHTH CAUSE OF ACTION FOR FAILURE TO PAY WAGES FOR MEAL PERIODS (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 62. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 61 as if they were set forth herein.
- 63. California law requires an employer to provide an employee with a meal period of not less than thirty minutes for any work period of more than five hours. California law also requires an employer to provide employees working more than ten hours per day a second meal period. Except in specific circumstances not relevant here, unless the employee is relieved of all duties during the meal period, the entire period must be counted as time worked.
- 64. The nature of the work performed by Plaintiffs and the other Class Members was not such that prevented them from being relieved of duty during their respective meal periods, Nevertheless, members of the Class were sometimes required to work through their meal periods or were not given meal periods at all. Defendants also failed to make and keep accurate time records recording meal periods provided to Plaintiffs and the Class.

	65.	Under California law, Defendants are obligated to pay each member of the Class
who wo	orked th	rough a meal period or was not given a proper meal period at the rate of one hou
of regul	ar pay	per violation.

66. Wherefore, Plaintiffs pray for judgment as set forth below.

NINTH CAUSE OF ACTION FOR WAITING TIME PENALTIES UNDER LABOR CODE §203 (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 67. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 66 as if they were set forth herein.
- 68. At the time that Plaintiffs resigned, and those other members of the Class no longer employed by Defendants resigned and/or were terminated, Defendants failed to pay Plaintiffs any of the amounts due as set forth herein. Defendants' failure to pay Plaintiffs and other members of the Class overtime, meal and break time at the time of their resignation and/or termination violates Labor Code sections 201 and 202.
- 69. Defendants' failure to pay the wages of Plaintiffs and other members of the Class was willful and they are entitled to penalties under Labor Code section 203 which provides that an employee's wages shall continue as a penalty until paid or for a period up to thirty days, whichever is shorter.
 - 70. Wherefore, Plaintiffs pray for judgment as set forth below.

TENTH CAUSE OF ACTION ILLEGAL NON-COMPETITION AGREEMENT (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- 71. Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by reference paragraphs 1 through 70 as if they were set forth herein.
- 72. During the course of their employment, Plaintiffs and the members of the Class were required to sign written agreements with Defendants that purport to restrict the right to work of Plaintiffs and the other members of the Class. Those agreements provided, in violation of California law: "For six (6) months after the termination of your employment with the Company for whatever reason, you shall not directly or indirectly render hair, beauty, nail, or other services ordinarily provided by a Company Spa/salon, to or for any person, firm,



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corporation (including self-employment) directly or indirectly involved in the provision of such
services within a 5 mile radius from the home spa where you were employed, unless written
consent by the Company is granted."

- This requirement, which purports to completely eliminate the ability Plaintiffs and 73. the other members of the Class from engaging in their vocation, violates California Business and Professions Code section 16600, which provides that "every contract by which anyone is restrained from engaging in a lawful profession, trade, or business of any kind is to that extent void." Defendants' contract also violates well established California public policy against restraint on employment.
- 74. The use of this provision by Defendants is thus a violation of California law and public policy. The in terrorem effect of this illegal contract chills and impairs Plaintiffs and the other members of the Class' rights notwithstanding its ultimate unenforceability. Pursuant to California Code of Civil Procedure 1060, Plaintiffs and the members of the Class are entitled to a declaration that the non-competion provisions of their employment contracts are invalid and unenforceable, and to an injunction against Defendants continuing to use such provisions in current and future contracts in California.
 - Wherefore, Plaintiffs pray for judgment as set forth below. 75.

ELEVENTH CAUSE OF ACTION (BY PLAINTIFFS AND THE CLASS AGAINST ALL DEFENDANTS)

- Plaintiffs, on behalf of themselves and the Class, re-allege and incorporate by 76. reference paragraphs 1 through 75 as if they were set forth herein.
- 77. This cause of action is brought pursuant to Business and Professions Code section 17200, et seq.
- 78. The pattern and practice of conduct of Defendants as described above violates numerous laws and public policies of the State of California. As a result, such conduct constitutes both an unfair and unlawful business practices in violation of Business and Professions Code section 17200 et seq.

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Complaint

Exhibit "C"



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1	12. For prejudgment and post-judgment interest at the maximum legal rate				
2	13. Such other relief as the Court deems just and proper.				
3 Date	:d: Januar	ry 31, 2008	KERR & WAGSTAFFE LLP		
4			LAW OFFICES OF MOSS & HOUGH		
5			1111		
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7			MARY PATRICIA HOUGH		
8			Attorneys for Plaintiffs LISA KNIGHT and MARCIE DAVE		
9		·	on behalf of themselves and those similarly situated		
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CASE NUMBER: CGC-08-471683 LISA KNIGHT et al VS, RED DOOR SALONS, INC AN ARIZ(

NOTICE TO PLAINTIFF

A Case Management Conference is set for

DATE:

JUL-03-2008

TIME:

9:00AM

PLACE:

Department 212

400 McAllister Street

San Francisco, CA 94102-3680

All parties must appear and comply with Local Rule 3.

CRC 3.725 requires the filing and service of a case management statement form CM-110 no later than 15 days before the case management conference.

However, it would facilitate the issuance of a case management order without an appearance at the case management conference if the case management statement is filed, served and lodged in Department 212 twenty-five (25) days before the case management

Plaintiff must serve a copy of this notice upon each party to this action with the summons and complaint. Proof of service subsequently filed with this court shall so state.

ALTERNATIVE DISPUTE RESOLUTION POLICY REQUIREMENTS

IT IS THE POLICY OF THE SUPERIOR COURT THAT EVERY CIVIL CASE PARTICIPATE IN EITHER MEDIATION, JUDICIAL OR NON-JUDICIAL ARBITRATION, THE EARLY SETTLEMENT PROGRAM OR SOME SUITABLE FORM OF ALTERNATIVE DISPUTE RESOLUTION PRIOR TO A MANDATORY SETTLEMENT CONFERENCE OR TRIAL. (SEE LOCAL RULE 4)

Plaintiff must serve a copy of the Alternative Dispute Resolution Information Package on each defendant along with the complaint. All counsel must discuss ADR with clients and opposing counsel and provide clients with a copy of the Alternative Dispute Resolution Information Package prior to filing the Case Management Statement.

IDEFENDANTS: Attending the Case Management Conference does not take the place of filing a written response to the complaint. You must file a written response with the court within the time limit required by law. See Summons.]

Superior Court Alternative Dispute Resolution Coordinator 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

See Local Rules 3.6, 6.0 C and 10 D re stipulation to commissioners acting as temporary judges

EXHIBIT

Exhibit "D" Page 30

Alternative Dispute Resolution (ADR) Program Information Package

Alternatives to Trial

There are other ways to resolve a civil dispute.

The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. (CRC 201.9(e))

Superior Court of California County of San Francisco

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Page 1

EXHIBIT E

Exhibit "E" Page 31

introduction

Did you know that most civil lawsuits settle without a trial?

And did you know that there are a number of ways to resolve civil disputes without having to sue somebody?

These alternatives to a lawsuit are known as alternative dispute resolutions (ADR). The most common forms of ADR are mediation, arbitration and case evaluation. There are a number of other kinds of ADR as well.

In ADR, trained, impartial persons decide disputes or help parties decide disputes themselves. These persons are called neutrals. For example, in mediation, the neutral is the mediator. Neutrals normally are chosen by the disputing parties or by the court. Neutrals can help parties resolve disputes without having to go to court.

ADR is not new. ADR is available in many communities through dispute resolution programs and private neutrals.

Advantages of ADR

ADR can have a number of advantages over a lawsuit.

- ADR can save time. A dispute often can be resolved in a matter of months, even weeks, through ADR, while a lawsuit can take years.
- ADR can save money. Court costs, attorneys fees, and expert fees can be saved.
- ADR can be cooperative. This means that the parties having a dispute may work together with the neutral to resolve the dispute and agree to a remedy that makes sense to them, rather than work against each other.
- ADR can reduce stress. There are fewer, if any, court appearances. And because ADR can be speedier, and save money, and because the parties are normally cooperative, ADR is easier on the nerves. The parties don't have a lawsuit hanging over their heads for years.
- ADR encourages participation. The parties may have more chances to tell their side of the story than in court and may have more control over the outcome.
- ADR is flexible. The parties can choose the ADR process that is best for them. For example, in mediation the parties may decide how to resolve their dispute.
- ADR can be more satisfying. For all the above reasons, many people have reported a high degree of satisfaction with ADR.

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Page 2

Because of these advantages, many parties choose ADR to resolve a dispute, instead of filing a lawsuit. Even when a lawsuit has been filed, the court can refer the dispute to a neutral before the parties' position harden and the lawsuit becomes costly. ADR has been used to resolve disputes even after a trial, when the result is appealed.

Disadvantages of ADR

ADR may not be suitable for every dispute.

- If ADR is binding, the parties normally give up most court protections, including a decision by a judge or jury under formal rules of evidence and procedure, and review for legal error by an appellate court.
- There generally is less opportunity to find out about the other side's case with ADR than with litigation. ADR may not be effective if it takes place before the parties have sufficient information to resolve the dispute.
- · The neutral may charge a fee for his or her services.
- If a dispute is not resolved through ADR, the parties may have to put time and money into both ADR and a lawsuit.
- Lawsuits must be brought within specified periods of time, known as statutes of limitation. Parties must be careful not to let a statute of limitations run out while a dispute is in an ADR process.

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ALTERNATIVE DISPUTE RESOLUTION PROGRAMS Of the San Francisco Superior Court

"It is the policy of the Superior Court that every noncriminal, nonjuvenile case participate either in an early settlement conference, mediation, arbitration, early neutral evaluation or some other alternative dispute resolution process prior to a mandatory settlement conference or trial." (Superior Court Local Rule 4)

This guide is designed to assist attorneys, their clients and self-represented litigants in complying with San Francisco Superior Court's alternative dispute resolution ("ADR") policy. Attorneys are encouraged to share this guide with clients. By making informed choices about dispute resolution alternatives, attorneys, their clients and self-represented litigants may achieve a more satisfying resolution of civil disputes.

The San Francisco Superior Court currently offers three ADR programs for general civil matters; each program is described below:

- 1) Judicial Arbitration
- 2) Mediation
- The Early Settlement Program (ESP) in conjunction with the San Francisco Bar Association.

JUDICIAL ARBITRATION

Description

In arbitration, a neutral "arbitrator" presides at a hearing where the parties present evidence through exhibits and testimony. The arbitrator applies the law to the facts of the case and makes an award based upon the merits of the case. When the Court orders a case to arbitration it is called judicial arbitration. The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal, and usually less expensive than a trial. Upon stipulation of all parties, other civil matters may be submitted to judicial arbitration.

Although not currently a part of the Court's ADR program, civil disputes may also be resolved through private arbitration. Here, the parties

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voluntarily consent to arbitration. If all parties agree, private arbitration may be binding and the parties give up the right to judicial review of the arbitrator's decision. In private arbitration, the parties select a private arbitrator and are responsible for paying the arbitrator's fees.

Operation

Pursuant to CCP 1141.11 and Local Rule 4; all civil actions in which the amount in controversy is \$50,000 or less, and no party seeks equitable relief, shall be ordered to arbitration. A case is ordered to arbitration after the Case Management Conference. An arbitrator is chosen from the Court's Arbitration Panel. Most cases ordered to arbitration are also ordered to a pre-arbitration settlement conference. Arbitrations are generally held between 7 and 9 months after a complaint has been filed. Judicial arbitration is <u>not</u> binding unless all parties agree to be bound by the arbitrator's decision. Any party may request a court trial within 30 days after the arbitrator's award has been filed.

Cost

There is no cost to the parties for judicial arbitration or for the prearbitration settlement conference.

MEDIATION

Description

Mediation is a voluntary, flexible, and confidential process in which a neutral third party "mediator" facilitates negotiations. The goal of mediation is to reach a mutually satisfactory agreement that resolves all or part of the dispute after exploring the significant interests, needs, and priorities of the parties in light of relevant evidence and the law.

Although there are different styles and approaches to mediation, most mediations begin with presentations of each side's view of the case. The mediator's role is to assist the parties in communicating with each other, expressing their interests, understanding the interests of opposing parties, recognizing areas of agreement and generating options for resolution. Through questions, the mediator aids each party in assessing the strengths and weaknesses of their position.

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A mediator does not propose a judgment or provide an evaluation of the merits and value of the case. Many attorneys and litigants find that mediation's emphasis on cooperative dispute resolution produces more satisfactory and enduring resolutions. Mediation's non-adversarial approach is particularly effective in disputes in which the parties have a continuing relationship, where there are multiple parties, where equitable relief is sought, or where strong personal feelings exist.

Operation

San Francisco Superior Court Local Court Rule 4 provides three different voluntary mediation programs for civil disputes. An appropriate program is available for all civil cases, regardless of the type of action or type of relief sought.

To help litigants and attorneys identify qualified mediators, the Superior Court maintains a list of mediation providers whose training and experience have been reviewed and approved by the Court. The list of court approved mediation providers can be found at www.sfgov.org/courts. Litigants are not limited to mediators on the court list and may select any mediator agreed upon by all parties. A mediation provider need not be an attorney.

Local Rule 4.2 D allows for mediation in lieu of judicial arbitration, so long as the parties file a stipulation to mediate within 240 days from the date the complaint is filed. If settlement is not reached through mediation, a case proceeds to trial as scheduled.

Private Mediation

The Private Mediation program accommodates cases that wish to participate in private mediation to fulfill the court's alternative dispute resolution requirement. The parties select a mediator, panel of mediators or mediation program of their choice to conduct the mediation. The cost of mediation is borne by the parties equally unless the parties agree otherwise.

Parties in civil cases that have not been ordered to arbitration may consent to private mediation at any point before trial. Parties willing to submit a matter to private mediation should indicate this preference on the Stipulation to Alternative Dispute Resolution form or the Case Management Statement (CM-110). Both forms are attached to this packet.

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Mediation Services of the Bar Association of San Francisco

The Mediation Services is a coordinated effort of the San Francisco Superior Court and The Bar Association of San Francisco (BASF) in which a court approved mediator provides three hours of mediation at no charge to the parties. It is designed to afford civil litigants the opportunity to engage in early mediation of a case shortly after filling the complaint, in an effort to resolve the matter before substantial funds are expended on the litigation process. Although the goal of the program is to provide the service at the outset of the litigation, the program may be utilized at anytime throughout the litigation process.

The mediators participating in the program have been pre-approved by the court pursuant to strict educational and experience requirements.

After the filing of the signed Stipulation to Alternative Dispute Resolution form included in this ADR package the parties will be contacted by BASF. Upon payment of the \$200 per party administration fee, parties select a specific mediator from the list of court approved mediation providers. The hourly mediator fee beyond the first three hours will vary depending on the mediator selected. Waiver of the administrative fee based on financial hardship is available.

A copy of the Mediation Services rules can be found on the BASF website at www.sfbar.org, or you may call BASF at 415-782-9000.

Judicial Mediation

The Judicial Mediation program is designed to provide early mediation of complex cases by volunteer judges of the San Francisco Superior Court. Cases considered for the program include construction defect, employment discrimination, professional malpractice, insurance coverage, toxic torts and industrial accidents.

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will coordinate assignment of cases that qualify for the program.

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Cost

Generally, the cost of Private Mediation ranges from \$200 per hour to \$400 per hour and is shared equally by the parties. Many mediators are willing to adjust their fees depending upon the income and resources of the parties. Any party who meets certain eligibility requirements may ask the court to appoint a mediator to serve at no cost to the parties.

The Mediation Services of the Bar Association of San Francisco provides three hours of mediation time at no cost with a \$200 per party administrative fee.

There is no charge for participation in the Judicial Mediation program.

EARLY SETTLEMENT PROGRAM

Description

The Bar Association of San Francisco, in cooperation with the Court, offers an Early Settlement Program ("ESP") as part of the Court's settlement conference calendar. The goal of early settlement is to provide participants an opportunity to reach a mutually acceptable settlement that resolves all or part of the dispute. The two-member volunteer attorney panel reflects a balance between plaintiff and defense attorneys with at least 10 years of trial experience.

As in mediation, there is no set format for the settlement conference. A conference typically begins with a brief meeting with all parties and counsel, in which each is given an opportunity to make an initial statement. The panelists then assist the parties in understanding and candidly discussing the strengths and weaknesses of the case. The Early Settlement Conference is considered a "quasi-judicial" proceeding and, therefore, is not entitled to the statutory confidentiality protections afforded to mediation.

Operation

Civil cases enter the ESP either voluntarily or through assignment by the Court. Parties who wish to choose the early settlement process should indicate this preference on the status and setting conference statement.

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If a matter is assigned to the ESP by the Court, parties may consult the ESP program materials accompanying the "Notice of the Early Settlement Conference" for information regarding removal from the program.

Participants are notified of their ESP conference date approximately 4 months prior to trial. The settlement conference is typically held 2 to 3 months prior to the trial date. The Bar Association's ESP Coordinator informs the participants of names of the panel members and location of the settlement conference approximately 2 weeks prior to the conference date.

Local Rule 4.3 sets out the requirements of the ESP. All parties to a case assigned to the ESP are required to submit a settlement conference statement prior to the conference. All parties, attorneys who will try the case, and insurance representatives with settlement authority are required to attend the settlement conference. If settlement is not reached through the conference, the case proceeds to trial as scheduled.

Cost

All parties must submit a \$250 generally non-refundable administrative fee to the Bar Association of San Francisco. Parties who meet certain eligibility requirements may request a fee waiver. For more information, please contact the ESP Coordinator at (415) 782-9000 ext. 8717.

For further information about San Francisco Superior Court ADR programs or dispute resolution alternatives, please contact:

Superior Court Alternative Dispute Resolution, 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

or visit the Superior Court Website at http://sfgov.org/site/courts_page.asp?id=3672

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SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN FRANCISCO 400 McAlfister Street, San Francisco, CA 94102-4514						
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6-MAIL ADDRESS (Options): ATTORNEY FOR (Name):				
w. <u></u>	CALIFORNIA, COUNTY OF	7		
STREET ADDRESS:	,	•		
NAILING ADDRESS:	•			
CITY AND 28P CODE:				
BRANCH NAME:				
PLAINTIFFPETITION	VER:			
DEFENDANT/RESPONDE	⊇ (T:	•		
	CASE MANAGEMEN	T OTATEMENT	 	
			CASE NUMBER:	
(Check one):	UNLIMITED CASE (Amount demanded	L.J. IJMITED CASE (Amount demanded is \$25	000	
	exceeds \$25,000)	Ot jezz) Antimont detrimonen ia 455		
CASE MANAGEMEN	IT CONFERENCE is sch	eduled as follows:		•
late:	Time:	Dept.:	Div.:	Room:
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remove an observ for annu-			•	
Complaint and cros	sa-complaint (to be ansi	wered by plaintiffs and cross-compli	ainants only)	·
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	CM-11(
PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
 b. Provide a brief statement of the case, including any damages. (If personal injury of damages claimed, including medical expenses to date indicate source and emous earnings to date, and estimated future lost earnings. If equitable roller is sought, or 	nt), estimaled future medical expanses, lost
	•
(If more space is needed, check this box and attach a page designated as Attach	chment 4b.) .
 Jury or nonjury trial The party or parties request a jury trial a nonjury trial (if more the nequesting a jury trial): 	n one party, provide the name of each party
. Trial date	
The trial has been set for (date): No trial date has been set. This case will be ready for trial within 12 months on ot, explain):	of the date of the filing of the complaint (if
c. Dates on which parties or attorneys will not be available for trial (specify dates and	l explain reasons for unavailability);
•	
 Estimated length of trial The party or parties estimate that the trial will take (check one): 	
a. days (specify number):	
b. hours (short causes) (specify):	·
Trial representation (to be answered for each party) The party or parties will be represented at trial by the attorney or party listed in	the caption by the following:
a. Altomey:	The suppose of the su
b. Firm: c. Address:	
d. Telephone number:	
e. Fax number:	
f. E-mail address:	• •
g. Party represented: Additional representation is described in Attachment 8.	
Purference	
Preference This case is entitled to preference (specify code section):	
0. Alternative Dispute Resolution (ADR)	
 a. Counset has has not provided the ADR information package id reviewed ADR options with the client. 	lentified in rule 3.221 to the client and has
b. All parties have agreed to a form of ADR. ADR will be completed by (date):	
c. The case has gone to an ADR process (indicate status):	·
DI-110 Flow, Jacobary 1, 2007) CASE MANAGEMENT STATEMENT	Page 2 of 4

	CM-110
PLAINTIFF/PETITIONER	CASE NUMBER:
DEFENDANTRESPONDENT:	<u> </u>
10. d. The party or parties are willing to participate in (check all that apply): (1)	
e This matter is subject to mandatory judicial arbitration because the amount if Plaintiff elects to refer this case to judicial arbitration and agrees to limit reconnecture section 1141.11. g This case is exempt from judicial arbitration under rule 3.811 of the California 11. Settlement conference	very to the amount specified in Code of Civil
The party or parties are willing to participate in an early settlement conference (s	pecify when):
12. Insurance e. Insurance carrier, if any, for party filing this statement (name):	
b. Reservation of rights: Yes No	
c. Coverage issues will significantly affect resolution of this case (explain):	
13. Jurisdiction Indicate any matters that may affect the court's jurisdiction or processing of this case, a Bankruptcy Other (specify): Status: 14. Related cases, consolidation, and coordination a. There are companion, underlying, or related cases. (1) Name of case: (2) Name of court: (3) Case number: (4) Status: Additional cases are described in Attachment 14a. b. A motion to Consolidate Coordinate will be filed by	
15. Bifurcation The party or parties intend to file a motion for an order bifurcating, severing, or coaction (specify moving party, type of motion, and reasons):	oordinating the following issues or causes of
16. Other motions The party or parties expect to file the following motions before triel (specify moving).	ng party, type of motion, and issues):
CM-110 (Rev. January 1, 2007) CASE MANAGEMENT STATEMENT	Page 3 of 4

	CM-110
PLAINTIFF.PETITIONER	CASE NUMBER:
DEFENDANT/RESPONDENT:	,
17. Discovery a The party or parties have completed all discovery, b The following discovery will be completed by the date specified (described).	ribe all anticipated discovery):
Party Description	<u>Date</u>
•	
c. The following discovery issues are anticipated (specify):	•
	·
 Economic Litigation This is a limited civil case (i.e., the amount demanded is \$25,000 or is of Civil Procedure sections 90 through 96 will apply to this case. 	ess) and the economic litigation procedures in Code
 Trits is a limited civil case and a motion to withdraw the case from the discovery will be filed (# checked, explain specifically why economic is should not apply to this case): 	
19. Other issues The party or parties request that the following additional matters be consi	idenal or determined at the case energement
conference (specify):	Color of remitivites of sic resemble materials
Meet and confer a The party or parties have met and conferred with all parties on all sub of Count (if not, explain):	ejects required by rule 3,724 of the California Rules
 After meeting and conferring as required by rule 3.724 of the California Rules (specify): 	les of Court, the parties agree on the following
21. Case management orders	
Previous case management orders in this case are (check pne):	atlached as Atlachment 21.
22. Total number of pages attached (# any):	•
I am completely familiar with this case and will be fully prepared to discuss the state raised by this statement, and will possess the authority to enter into stipulations on conference, including the written authority of the party where required.	
Date:	
.	
TYPE OR PRINT HAMED	(SIGNATURE OF PARTY ON ATTORNEY)
•	
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)
Cis-110 Pess, Jacousty 1, 2007	ditional signatures are attached



Superior Court of California County of San Francisco

HON, DAVID BALLATI PRESIDING JUDGE

Judicial Mediation Program

JENIFFER B. ALCANTARA ADR PROGRAM ADMINISTRATOR

The Judicial Mediation program offers mediation of complex civil litigation by a San Francisco Superior Court judge familiar with the area of the law that is the subject of the controversy. Cases that will be considered for participation in the program include, but are not limited to professional malpractice, construction, employment, insurance coverage disputes, mass torts and complex commercial litigation. Judicial mediation offers civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint in an effort to resolve the matter before substantial funds are expended. This program may also be utilized at anytime throughout the litigation process. The panel of judges currently participating in the program includes:

The Honorable David J. Ballati The Honorable Anne Bouliane The Honorable Ellen Chaitin The Honorable Robert L. Dondero The Honorable Emest H. Goldsmith The Honorable Harold E. Kahn The Honorable Patrick J. Mahoney The Honorable Tomar Mason

The Honorable James J. McBride The Honorable Kevin M. McCarthy The Honorable John B. Munter The Honorable Ronald Quidachay The Honorable A. James Robertson, II The Honorable John K. Stewart The Honorable Mary E. Wiss

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program and deliver a courtesy copy to Dept. 212. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Program Administrator will facilitate assignment of cases that qualify for the program.

Note: Space is limited. Submission of a stipulation to judicial mediation does not guarantee inclusion in the program. You will receive written notification from the court as to the outcome of your application.

> Superior Court Alternative Dispute Resolution 400 McAllister Street, Room 103, San Francisco, CA: 94102 (415) 551-3876

10/07 (ja)

1 2 3 4	John Swenson (SBN 224110) STEPTOE & JOHNSON LLP 2121 Avenue of the Stars Suite 2800 Los Angeles, CA 90067 Phone: 310.734.3200 Fax: 310.734.3300 Email: jswenson@steptoe.com	
6	Attorneys for Defendant Red Door Salons, Inc	3.
7	UNITED STATI	ES DISTRICT COURT
8		RICT OF CALIFORNIA
9 10	LISA KNIGHT and MARCIE DAVE, on behalf of themselves and all others similarly situated,	Case No (San Francisco County Superior Court
11	Plaintiffs,	Case No. CGC-08-471683)
12	vs.	DECLARATION OF SUSAN HAAS
13 14	RED DOOR SALONS, INC., an Arizona Corporation and DOES 1 through 25, inclusive,	IN SUPPORT OF NOTICE OF REMOVAL PURSUANT TO 28 U.S.C. §§ 1332(a), (d), 1441 and 1446
15	Defendants.	Action Filed: January 31, 2008
16 17 18	STATE OF ARIZONA)) ss. COUNTY OF MARICOPA)	
19 20	I, Susan Haas, declare and state as follo	ows:
21	1. I am employed by Elizabeth	Arden Spas, LLC as the Director of Benefits and
22	HRIS ("Human Resource Information System	ns") in Phoenix, Arizona. Red Door Salons, Inc.
23	("Red Door") is a wholly-owned subsidiary o	f Elizabeth Arden Spas, LLC. I am a custodian of
24	records pertaining to benefits and human re	esources matters for Red Door. I have personal
25	knowledge of the foregoing, or knowledge b	ased upon corporate records which are within my
26		
2 7 28	EXHIBIT F	1
	DECLARATION OF SUSAN HAAS	Exhibit "F Page 4
ı	(No)	regore

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- 2. I am informed and believe Plaintiffs have filed a Complaint against Red Door in which they seek, among other things, payment for wages and overtime they allegedly worked and for which Red Door allegedly did not pay them.
- 3. Red Door was at the time of the filing of this action, and remains, a corporation incorporated under the laws of the State of Arizona with its principal place of business in Arizona.
- 4. During the entire course of their employment with Red Door, Plaintiffs were employed in the State of California. Plaintiff Lisa Knight provided Red Door with addresses located in Concord and San Francisco, California as the location at which she elected to receive communications from Red Door during her employment. Plaintiff Marcie Dave provided Red Door with an address located in Millbrae, California as the location at which she elected to receive communications from Red Door during her employment.
- 5. I have reviewed Red Door's corporate records dating back to 2004, and have determined the following:
 - a. In 2004, Lisa Knight's gross income was approximately \$21,557.38.
 - b. In 2005, Lisa Knight's gross income was approximately \$21,054.56.
 - c. In 2006, Lisa Knight's gross income was approximately \$24,940.45.
 - During her tenure at Red Door, Lisa Knight was paid bi-weekly.
 - The amount of revenue Lisa Knight generated in 2007 was approximately \$44,250.47.
 - f. Red Door has employed approximately 79 different "hair stylists, aestheticians, masseuses, or any similar commissioned workers" at its salon located at 126 Post Street, in the city of San Francisco, California, since 2004.
 - Red Door has employed over 100 different "hair stylists, aestheticians, masseuses, or any similar commissioned workers" in the State of California, since 2004.

2

DECLARATION OF SUSAN HAAS (No.

Exhibit "F"

1	I declare under penalty of perjury under the laws of the State of Arizona and the United
2	States of America that the foregoing is true and correct.
3	
4	Executed this 18th day of March, 2008 in Phoenix, Arizona.
5	Susan Haas
6	Susan Haas
7	
8	
9	SUBSCRIBED AND SWORN TO before me this 18 day of Micch, 2008.
10	£ 118
11	Notary Public OFFICIAL SEAL
12	My Commission Expires: 3/15/2010 RICHARD A. EISLER
13	MACONIMINATION OF SOIL
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	DECLARATION OF SUSAN HAAS (No)

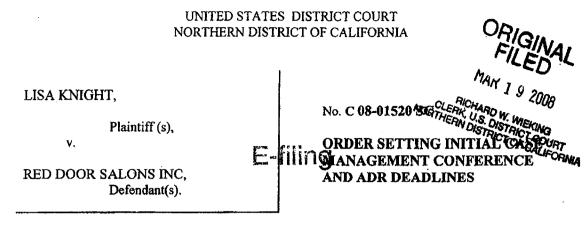
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15 18 44 (Rec. (3897) cannot see 1 The JS 44 divil cover shed and				VER SHE		pleading	gs or other papers as o	equired by	rlaw, except	i av provided
by local rules of court. This for the civil docker shoot. (SEE IN	rm, approved by the Judicial	Conference of the 13	inited Sta	tes in September 19	74. is requ	ired for i	the use of the Clerk o	Court lo	the purpose	of initiating
I. (a) PLAINTIFFS	\$			DEFENDA	VTS					
Lisa Knight and Marcie similarly situated	Dave, on behalf of thems	selves and all othe	ers	Red Door S	alons, In	c., et al				
(b) County of Residence				County of Resid				A	· · · · · · · · · · · · · · · · · · ·	
(EXCI	EPT IN U.S. PLAINTIFF C	ASES)				NOEMN	PLAINTIFF CASES ATION CASES, USE T		тнт чо могт	E
	inc, Address, and Telephon			Attorneys (If Ki	•				:	
Michael von Loewenteld Spear Street, St. 1800, St Gary E. Moss, Mary Patt Moss & Hough, 601 Van	ricia Hough and Derek M	1528; and I. Thomas, Law O	ffices o	2121 Avenue	of the S	tars, Şu	Johnson LLP uite 2800			ale de
II. BASIS OF JURISD	ICTION (Place an "X" in C	Jac Box Only)	III. C	ITIZENSHIP (For Diversity Ca			AL PARTIES o		C in the Bax ox for Defaul	
U.S. Government [3 Federal Question (U.S. Government h	Not a Party)	Ci	lizen of This State	NI.	DEF	Incorporated or Princi of Susiness In Th		PTF	DEF 4
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IV. NATURE OF SUIT										
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130 Miller Act	315 Airplane Product	Med, Malon	ectice	25 Daug Related			28 USC: 157		lanks and iber Commerce	king
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& Enforcement of Judgmen		368 Asbestos Por		640 R.R. & Truck			PERTY RIGHTS	170 8	acketeer hifk	
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of Veseran's Benefits 160 Stockholders' Suka	350 Motor Vehicle	380 Other Person		710 Fair Labor Su	***************************************		HIA (1395ff)		untomer Chal	large
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195 Contract Product Liability 196 Franchise	1360 Other Personal Injury	Product Lish		720 Labon/Mgmt. 730 Labon/Mgmt.I		□ 863	DIWC/DIWW (405(g)) SSID Title XVI		ther Shunory gricelinaal Ac	Actions
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230 Foreclosure 230 Ran Lease & Ejeciment	442 Employment	Sentence Halzens Cospus:	- t	Security Act		FEDE	RAL TAX SUITS	A	c)	
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245 Tort Product Liability 290 All Other Real Property	144 Welfare 145 Amer. w/Disabilities -	535 Death Ponalty 540 Mandamus &		004004	<u> </u>		or Defendant) RSThird Party	ι	lader Equal A	cons
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	Cite the U.S. Civil St	•			risdictio	nal <i>sta</i> ti	ites unless diversity) ;		
VI. CAUSE OF ACTIO!	28 U.S.C. Sections		and 14	90			·			
	Dite describation of the							*		
SPOTENCE IN	Class action compla	·····					OUECH VED			
VII. REQUESTED IN COMPLAINT:	UNDER F.R.C.P. 2	3		DEMAND \$ unsp		m mo	CHECK YES JURY DEMA		Yes _	
VIII. RELATED CASE(S) IF ANY		TO CIVIL L.R. 3- LATED CASE".		CERNING REQU	IKEME	d 101	P 3 S.A.L.			
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1	John Swenson (SBN 224110) STEPTOE & JOHNSON LLP	MONTH AND WAR TO BE EUR
2	2 2121 Avenue of the Stars	**************************************
3	Suite 2800 Los Angeles, CA 90067	E-filing
4	Phone: 310.734.3200 4 Fax: 310.734.3300	- mry
5	Email: jswenson@steptoe.com	
6	Attorneys for Defendant Red Door Salons, Inc.	~
7	_	DISTRICT COURT
8	CITAL DE CITAL DE	CT OF CALIFORNIA
		V 08 1520
9	behalf of themselves and all others similarly	Case No
10	0 situated,	(San Francisco County Superior Court
11	Plaintiffs,	Case No. CGC-08-471683)
12	2 vs.	CERTIFICATION OF INTERESTED
13		ENTITIES OR PERSONS
14	Corporation and DOES 1 through 25, inclusive,	Action Filed: January 31, 2008
15)	
16		
	Pursuant to Civil L.R. 3-16, the undersign	ned certifies that the following corporations have
17	a financial interest in the subject matter in control	oversy or in a party to the proceeding, or have a
18	non-financial interest in the subject matter in con	troversy or in a party that could be substantially
19	affected by the outcome of this proceeding:	
20	Red Door Salons, Inc. is a wholly-owned s	subsidiary of Elizabeth Arden Spas. L.L.C.
21	•	- ' ' '
22		subsidiary of Enzaron Moon Balon-Holdings,
23	Inc.	
24		
25		,
26		
27		
28	1	552809
1	CERTIFICATION OF INTERESTED ENTITIES	552809

1 2 3 4 5	STEPTOE & JOHNSON LLP 2121 Avenue of the Stars Suite 2800 Los Angeles, CA 90067 Phone: 310.734.3200 Fax: 310.734.3300 Email: jswenson@steptoe.com Attorneys for Defendant Red Door Salons, Inc.	CAIGINAL NAR 1.8 2008 E-filing SC
7	UNITED STAT	ES DISTRICT COURT
8	NORTHERN DIST	TRICT OF CALIFORNIA
9 10	LISA KNIGHT and MARCIE DAVE, on behalf of themselves and all others similarly situated,	CV Case No. 08 1520 (San Francisco County Superior Court 152
11	Plaintiffs,	Case No. CGC-08-471683)
12	vs.	CORPORATE DISCLOSURE
13 14	RED DOOR SALONS, INC., an Arizona Corporation and DOES 1 through 25, inclusive,	Action Filed: January 31, 2008
15	Defendants.	
16	Pursuant to Fed. R. Civ. P. 7.1. Defe	ndant Red Door Salons, Inc. states that Red Door
17	·	lizabeth Arden Spas, L.L.C. Elizabeth Arden Spas,
18		abeth Arden Salon-Holdings, Inc. None of these
19	companies has any outstanding securities in the	- .
20	RESPECTFULLY SUBMITTED this 1	•
21		TEPTOE & JOHNSON LLP
22		λ
23	Ву	John/Swenson
24		2121 Avenue of the Stars, 28th Floor Los Angeles, California 90067
25	At	torneys for Defendant
26		-
27		1
28	CORPORATE DISCLOSURE STATEMENT (No)	552808



IT IS HEREBY ORDERED that this action is assigned to the Honorable Samuel Conti. When serving the complaint or notice of removal, the plaintiff or removing defendant must serve on all other parties a copy of this order and all other documents specified in <u>Civil Local Rule 4-2</u>. Counsel must comply with the case schedule listed below unless the Court otherwise orders.

IT IS FURTHER ORDERED that this action is assigned to the Alternative Dispute Resolution (ADR) Multi-Option Program governed by <u>ADR Local Rule 3</u>. Counsel and clients shall familiarize themselves with that rule and with the material entitled "Dispute Resolution Procedures in the Northern District of California" on the Court ADR Internet site at www.adr.cand.uscourts.gov. A limited number of printed copies are available from the Clerk's Office for parties in cases not subject to the court's Electronic Case Filing program (ECF).

CASE SCHEDULE -ADR MULTI-OPTION PROGRAM

Date	Event	Governing Rule
3/19/2008	Notice of removal filed	
6/20/2008	*Last day to: • meet and confer re: initial disclosures, early settlement, ADR process selection, and discovery plan	FRCivP_26(f) & ADR L.R.3-5
	 file Joint ADR Certification with Stipulation to ADR Process or Notice of Need for ADR Phone Conference 	Civil L.R. 16-8
7/7/2008	*Last day to file Rule 26(f) Report, complete initial disclosures or state objection in Rule 26(f) Report and file Case Management Statement per attached Standing Order re Contents of Joint Case Management Statement (also available at http://www.cand.uscourts.gov)	FRCivP 26(a) (1) Civil_L.R. 16-9
7/11/2008	INITIAL CASE MANAGEMENT CONFERENCE (CMC) in Ctrm 1, 17th Floor, SF at 10:00 AM	Civil L.R. 16-10

^{*} If the Initial Case Management Conference is continued, the other deadlines are continued accordingly.

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UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

ORDER SETTING CASE MANAGEMENT CONFERENCE

This action having been assigned to Judge Samuel Conti, IT IS ORDERED that a conference will be held before Judge Conti on at 10:00 A.M. in the United States Courthouse, 450 Golden Gate Avenue, San Francisco, California.

The parties shall appear in person or through counsel and shall be prepared to discuss the future course of the litigation including, but not limited to, matters set forth in Civil Local Rule 16-10. Parties are to file a written case management statement at least 10 days before said hearing date.

The parties are required to comply with the provisions of Federal Rule of Civil Procedure 26, Civil Local Rules 16-3 to 16-10 (patent cases should comply with Patent Local Rule), including, but not limited to, the following requirements:

- The parties must meet and confer no less than 21 1. days prior to the initial case management conference.
- The parties must devise a discovery plan and submit 2. it, jointly, no less than 7 days prior to the case management conference. The parties shall submit a proposed order embodying the terms of the discovery plan at the status conference.
- 3. At the "meet and confer" conference referenced in paragraph 1, above, the parties shall discuss whether and to what extent they shall make the kinds of "disclosures" contemplated in Federal Rules of Civil Procedure. The parties shall report to the

Court the results of this discussion in their case management conference statement.

Following the conference, appropriate orders will be entered regulating and controlling future proceedings in the case.

PLAINTIFF IS DIRECTED TO SERVE COPIES OF THIS ORDER AT

ONCE UPON ALL PARTIES TO THIS ACTION AND UPON THOSE

SUBSEQUENTLY JOINED IN ACCORDANCE WITH THE PROVISIONS OF RULES 4

AND 5, FEDERAL RULES OF CIVIL PROCEDURE, and to file with the

Clerk of the Court a certificate reflecting such service.

FOR THE COURT:

Richard W. Wieking, Clerk

Ву:

Deputy Clerk

IMPORTANT:

SEE ATTACHED ORDER RE TIMELY FILING OF PLEADINGS, BRIEFS, AND MOTIONS CALENDAR AND ELECTRONIC CASE FILING:

Judge Conti's Law and Motion Calendar is held at 10:00 A.M., Fridays.

NOTICE TO ALL ATTORNEYS:

ORDER RE TIMELY FILING OF PLEADINGS, BRIEFS, MOTIONS, ETC.

It has been noted by the court that many attorneys are not filing their pleadings and briefs within the time specified in the Local Rules, nor in the manner or form required. Specifically, many attorneys have filed briefs and memoranda in excess of twenty-five (25) pages, without leave of court. Said practice violates Civil Local Rule 7-4(b).

By addressing this order to you, the court does not infer that you or any member of your firm adheres to this practice, but rather seeks to put all attorneys on notice.

Any pleading or brief hereafter sought to be filed with the court after the required time, or in an improper manner or form, shall not be received or considered by the court. Any attorney in violation of these requirements will be subject to other sanctions pursuant to Civil Local Rule 1-4.

RE ELECTRONIC CASE FILING: In all cases that have been assigned to the Electronic Case Filing System, the parties are required to provide one paper copy of each document that is filed electronically for use in chambers. The paper copy of each document shall be delivered no later than noon on the day after the document is filed electronically. Delivery shall be made directly to Judge Conti's chambers.

RE MOTIONS: All pleadings relating to all motions should be complete as to briefing and argument, as the court will decide the issues therein without oral argument, unless otherwise ordered by the Judge. When this occurs, the court will notify the parties that they need to appear. (Civil Local Rule 7-6)

STANDING ORDER FOR ALL JUDGES OF THE NORTHERN DISTRICT OF CALIFORNIA

CONTENTS OF JOINT CASE MANAGEMENT STATEMENT

Commencing March 1, 2007, all judges of the Northern District of California will require the identical information in Joint Case Management Statements filed pursuant to Civil Local Rule 16-9. The parties must include the following information in their statement which, except in unusually complex cases, should not exceed ten pages:

- 1. <u>Jurisdiction and Service</u>: The basis for the court's subject matter jurisdiction over plaintiff's claims and defendant's counterclaims, whether any issues exist regarding personal jurisdiction or venue, whether any parties remain to be served, and, if any parties remain to be served, a proposed deadline for service.
- 2. Facts: A brief chronology of the facts and a statement of the principal factual issues in dispute.
- 3. <u>Legal Issues</u>: A brief statement, without extended legal argument, of the disputed points of law, including reference to specific statutes and decisions.
- 4. Motions: All prior and pending motions, their current status, and any anticipated motions.
- 5. <u>Amendment of Pleadings</u>: The extent to which parties, claims, or defenses are expected to be added or dismissed and a proposed deadline for amending the pleadings.
- 6. <u>Evidence Preservation</u>: Steps taken to preserve evidence relevant to the issues reasonably evident in this action, including interdiction of any document-destruction program and any ongoing erasures of e-mails, voice mails, and other electronically-recorded material.
- 7. <u>Disclosures:</u> Whether there has been full and timely compliance with the initial disclosure requirements of Fed. R. Civ. P. 26 and a description of the disclosures made.
- 8. <u>Discovery:</u> Discovery taken to date, if any, the scope of anticipated discovery, any proposed limitations or modifications of the discovery rules, and a proposed discovery plan pursuant to Fed. R. Civ. P. 26(f).
- 9. Class Actions: If a class action, a proposal for how and when the class will be certified.
- 10. Related Cases: Any related cases or proceedings pending before another judge of this court, or before another court or administrative body.
- 11. Relief: All relief sought through complaint or counterclaim, including the amount of any

damages sought and a description of the bases on which damages are calculated. In addition, any party from whom damages are sought must describe the bases on which it contends damages should be calculated if liability is established.

- 12. <u>Settlement and ADR</u>: Prospects for settlement, ADR efforts to date, and a specific ADR plan for the case, including compliance with ADR L.R. 3-5 and a description of key discovery or motions necessary to position the parties to negotiate a resolution.
- 13. <u>Consent to Magistrate Judge For All Purposes</u>: Whether all parties will consent to have a magistrate judge conduct all further proceedings including trial and entry of judgment.
- 14. Other References: Whether the case is suitable for reference to binding arbitration, a special master, or the Judicial Panel on Multidistrict Litigation.
- 15. <u>Narrowing of Issues</u>: Issues that can be narrowed by agreement or by motion, suggestions to expedite the presentation of evidence at trial (e.g., through summaries or stipulated facts), and any request to bifurcate issues, claims, or defenses.
- 16. <u>Expedited Schedule</u>: Whether this is the type of case that can be handled on an expedited basis with streamlined procedures.
- 17. <u>Scheduling</u>: Proposed dates for designation of experts, discovery cutoff, hearing of dispositive motions, pretrial conference and trial.
- 18. <u>Trial</u>: Whether the case will be tried to a jury or to the court and the expected length of the trial.
- 19. <u>Disclosure of Non-party Interested Entities or Persons</u>: Whether each party has filed the "Certification of Interested Entities or Persons" required by Civil Local Rule 3-16. In addition, each party must restate in the case management statement the contents of its certification by identifying any persons, firms, partnerships, corporations (including parent corporations) or other entities known by the party to have either: (i) a financial interest in the subject matter in controversy or in a party to the proceeding; or (ii) any other kind of interest that could be substantially affected by the outcome of the proceeding.
- 20. Such other matters as may facilitate the just, speedy and inexpensive disposition of this matter.

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UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

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NOTICE OF AVAILABILITY OF MAGISTRATE JUDGE TO EXERCISE JURISDICTION

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27 28 In accordance with the provisions of Title 28, U.S.C., § 636(c), you are hereby notified that a United States magistrate judge of this district is available to exercise the court's jurisdiction and to conduct any or all proceedings in this case including a jury or nonjury trial, and entry of a final judgment. Exercise of this jurisdiction by a magistrate judge is, however, permitted only if all parties voluntarily consent.

You may, without adverse substantive consequences, withhold your consent, but this will prevent the court's jurisdiction from being exercised by a magistrate judge.

An appeal from a judgment entered by a magistrate judge may be taken directly to the United States court of appeals for this judicial circuit in the same manner as an appeal from any other judgment of a district court.

Copies of the Form for the "Consent to Exercise of Jurisdiction by a United States Magistrate Judge" are available from the clerk of court.

The plaintiff or removing party shall serve a copy of this notice upon all other parties to this action pursuant to Federal Rules of Civil Procedure 4 and 5.

FOR THE COURT RICHARD W. WIEKING, CLERK

By: Deputy Clerk

magcons.ntc (rev. 10/99)

FIRST LEGAL

03/20/2008

AO 398 (12/93)

NOTICE OF LAWSUIT AND REQUEST FOR **WAIVER OF SERVICE OF SUMMONS**

TO:	(A)	
as	(B)	of (C)
A co		tilt has been commenced against you (or the entity on whose behalf you are addressed.) complaint is attached to this notice. It has been filed in the United States District Court
for t	he (D) _	District of
and	has bee	assigned docket number (E)
and the	return th an addit waiver w Request	not a formal summons or notification from the court, but rather my request that you sign enclosed waiver of service in order to save the cost of serving you with a judicial summons hal copy of the complaint. The cost of service will be avoided if I receive a signed copy of hin (F) days after the date designated below as the date on which this Notice is sent. I enclose a stamped and addressed envelope (or other means of cost-free return) an extra copy of the waiver is also attached for your records.
waiv desi	mons wi er is filed gnated b	omply with this request and return the signed waiver, it will be filed with the court and no be served on you. The action will then proceed as if you had been served on the date the except that you will not be obligated to answer the complaint before 60 days from the date ow as the date on which this notice is sent (or before 90 days from that date if your address idicial district of the United States.)
exte addr	ot formal nt autho essed) to	o not return the signed waiver within the time indicated, I will take appropriate steps to ervice in a manner authorized by the Federal Rules of Civil Procedure and will then, to the sed by those Rules, ask the court to require you (or the party on whose behalf you are anythe full costs of such service in that connection, please read the statement concerning a lies to waive the service of the summons, which is set forth at the foot of the waiver form.
•	l affin	that this request is being sent to you on behalf of the plaintiff, this day of
		
•		
		Signature of Plaintiff's Attorney or Unrepresented Plaintiff

A — Name of Individual defendant (or name of officer or agent of corporate defendant)
 B — Title, or other relationship of individual to corporate defendant
 C — Name of corporate defendant, if, any
 D — District
 E — Docket number of action

03/20/200°

Filed 03/31/2008

FIRST LEGAL

Page 65 of 74

AD 399 (12/93)

WAIVER OF SERVICE OF SUMMONS

TO.				·
TO: (A)	IAME OF PLAINTIFFS	ATTORNEY OR UNREPH	RESENTED PLAINTIFF)	
I acknowledge receipt of y	your request t	hat I waive serv	ice of a summons	in the action of
(CAPTION OF ACT	ION)	, whi	ch is case numbe	(DOCKET NUMBER)
in the United States District Coul	t for the		-	•
action, two copies of this instrume cost to me.	ent, and a mea	I have also ns by which I ca	received a copy on return the signed	f the complaint in the I waiver to you without
I agree to save the cost of lawsuit by not requiring that I (or the first the manner provided by Rule 4)	he entity on w			
I (or the entity on whose bor to the jurisdiction or venue of in the service of the summons.				
I understand that a judgme	nt may be ente	ered against me	(or the party on wh	ose behalf I am acting)
if an answer or motion under Rule				
or within 90 days after that date i	f the request v	was sent outsid	le the United State	es.
			· ·	· · · · · · ·
DATE			. SIGNATURE	•
	Printed/	Typed Name:		
	As	· (TITLE)	of	ORPORATE DEFENDANT)

Duty to Avoid Unnecessary Costs of Service of Summons

Rule 4 of the Federal Rules of Civil Procedure requires certain parties to cooperate in saving unnecessary costs of service of the summons and complaint. A defendant located in the United States who, after being notified of an action and asked by a plaintiff located in the United States to waive service of a summons, fails to do so will be required to bear the cost of such service unless good cause be shown for its failure to sign and return the waiver.

It is not good cause for a failure to waive service that a party believes that the complaint is unfounded, or that the action has been brought in an improper place or in a court that lacks jurisdiction over the subject matter of the action or over its person or property. A party who waives service of the summons retains all detenses and objections (except any relating to the summons or to the service of the summons), and may later object to the jurisdiction of the court or to the place where the action has been brought.

A detendant who waives service must within the time, specified on the waives,form serve on the plaintiff's attorney (or unrepresented plaintiff) a response to the complaint and must also file a signed copy of the response with the court. If the answer or motion is not served within this time, a default judgment may be taken against that defendant. By waiving service, a defendant is allowed more time to answer than if the summons had been actually senied when the propert for waiver of senied was received.

been actually served when the request for waiver of service was received.





U.S. District Court Northern California

ECF Registration Information Handout

The case you are participating in has been designated for this court's Electronic Case Filing (ECF) Program, pursuant to Civil Local Rule 5-4 and General Order 45. This means that you must (check off the boxes & when done):

1) Serve this ECF Registration Information Handout on all parties in the case along with the complaint, or for removals, the removal notice.

BO NOT serve the efficer application form, just this handout.

Each attorney representing a party must also:

- 2) Register to become an effler by filling out the effler application form. Follow ALL the instructions on the form carefully. If you are already registered in this district, do not register again, your registration is valid for life on all ECF cases in this district.
- D 3) Email (do not effic) the complaint and, for removals, the removal notice and all attachments, in PDF format within ten business days, following the instructions below. You do not need to wait for your registration to be completed to email the court.
- 4) Access dockets and documents using PACER (Public Access to Court Electronic Records). If your firm already has a PACER account, please use that - it is not necessary to have an individual account. PACER registration is free. If you need to establish or check on an account, visit: http://pacer.psc.uscourts.gov or call (800) 67.6-6856.

BY SIGNING AND SUBMITTING TO THE COURT A REQUEST FOR AN ECF USER ID AND PASSWORD. YOU CONSENT TO ENTRY OF YOUR E-MAIL ADDRESS INFO THE COURT'S ELECTRONIC SERVICE REGISTRY FOR SLECTRONIC SERVICE ON YOU OF ALL E-FILED PAPERS, PURSUANT TO AULES 77 and SIDNIXION (cf. 12.1.01) OF THE FEDERAL RULES OF CIVIL PROCEDURE.

All subsequent papers submitted by attorneys in this case shall be filed electronically. Unrepresented litigants must file and serve in paper form, unless prior leave to file electronically is obtained from the assigned judge.

ECF registration forms, interactive tutorials and complete instructions for efiling may be found on the ECF website: http://ecf.cand.uscounts.gov

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Version 5/14/2007

Page 1 of 3

Submitting Initiating Posuments

RBI Versions of all the initiating decriments originally submitted to the court (condition or Notice of Replaya), exhibits, etc.) must be emailed (not effect) to the PDF email and for the presiding Judge (not the referring judge, if there is one) within 10 (ten) business days of the opening of your case. For a complete list of the email addresses, please go to: http://ecf.cand.uscourts.gov and click on [Judges].

You must include the case number and judge's Initials in the subject line of all relevant emails to the count. You do not need to wait for your registration to email these documents.

These documents must be employinstead of e-filed to prevent duplicate entries in the ECF system. All other documents must be e-filed from then on. You do need to eitle or email the Civil Cover Sheet, Summons, or any documents assued by the could decase opening; note that you do need to efile the Summons Returned.

enting Pocements of PUF
provide a word of the Sang document to a PDF file is required before any
provisional be setupided by the Court's electronic filing system.
propriese and file files can be found at the ECF web site:

**Account of the country of the countr

APPECANT Clience: When sending an equal to the court; the subject line of subject lines. The subject lines of the email:

2011/16/23 The examples below assize your case number is 03-09999

2016/23 The examples below assize your case number is 03-09999

2016/23 The examples of the energy lines of the email.

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	Vis-19999 CKB Complaint
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Duestions

Almost all questions can be answered in our PAQs at http://sci.cand.uscourts.gov, please check them first.

You may also email the ECF Help Desk at ECFhelpdesk@cand.uscourts.gov or call the foll-free ECF Help Desk number at: (866) 638-7829.

The ECF Help Desk is staffed Mondays through Pridays from 9:00am to 4:00pm Pacific time, excluding court holidays.

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/ersion 5/14/2007

WELCOME TO THE U.S. DISTRICT COURT, SAN FRANCISCO OFFICE HOURS: 9:00 A.M. TO 4:00 P.M. 415.522.2000

www.cand.uscourts.gov

In Addition to the Local Rules, the Following Guidelines Have Been Provided to Ensure That the Filing Process Is Accomplished with Ease and Accuracy. For Additional Information or Assistance, Please Call the above Number During Office Hours.

- 1. Documents are to be filed in the Clerk's Office at the location of the chambers of the judge to whom the action has been assigned. We do not accept filings for cases assigned to judges or magistrate judges in the Oakland or San Jose division, per Civil L.R. 3-2(b).
- 2. This office will retain the original plus one copy of most documents submitted. We will conform as many copies as you bring for your use. Related cases require an extra copy for <u>each</u> related action designated.
- 3. The copy retained goes directly to the assigned Judge. Courtesy copies, or instructions for couriers to deliver a copy directly to chambers are inappropriate, unless you have been instructed to do so by court order.
- 4. In order to facilitate the file stamping process, each original document should be submitted on top of its copies. In other words, group like documents together--as opposed to a set of originals and separate sets of copies.
- 5. The case number must indicate whether it is a civil or criminal matter by the inclusion of C or CR at the beginning of the number. Miscellaneous and foreign judgment matters should also be indicated with initials MISC or FJ at the end of the case number.
- 6. The case number must include the initials of the judge and/or magistrate judge followed by the letters designating the case Arbitration (ARB), Early Neutral Evaluation (ENE) or Mediation (MED)--if assigned to one of those programs.
- 7. The document caption should include the appropriate judge or magistrate judge involved in a particular matter or before whom an appearance is being made. This is especially important when submitting Settlement Conference Statements.
- 8. Documents are to be stapled or acco-fastened at the top. Backings, bindings and covers are not required. Two holes punched at the top of the original document will facilitate processing.
- 9. Appropriately sized, stamped, self-addressed return envelopes are to be included with proposed orders or when filing documents by mail.

03/20/200°

FIRST LEGAL

41 51331

- 10. Proofs of service should be attached to the back of documents. If submitted separately, you must attach a pleading page to the front of the document showing case number and case caption.
- 11. There are no filing fees once a case has been opened.
- 12. New cases must be accompanied by a completed and signed Civil Cover Sheet, the filing fee or fee waiver request form and an original plus two copies of the complaint and any other documents. For Intellectual Property cases, please provide an original plus three copies of the complaint. Please present new cases for filing before 3:30 p.m., as they take a considerable amount of time to process.
- 13. Copies of forms may be obtained at no charge. They may be picked up in person from the Clerk's Office forms cabinet or with a written request accompanied by an appropriate sized, stamped, self-addressed envelope for return. In addition, copies of the Local Rules may be obtained, free of charge, in the Clerk's Office or by sending a written request, along with a self-addressed, 10" x 14" return envelope, stamped with \$ 3.95 postage to: Clerk, U.S. District Court, 450 Golden Gate Avenue, 16th Floor, San Francisco, CA 94102.
- 14. Two computer terminals which allow public access to case dockets and one terminal with information regarding files at the Federal Records Center (FRC) are located in the reception area of the Clerk's Office. Written instructions are posted by the terminals. Outside of the Clerk's Office, electronic access to dockets is available through PACER. To obtain information or to register call 1-800-676-6851.
- 15. A file viewing room is located adjacent to the reception area. Files may be viewed in this area after signing the log sheet and presenting identification. Files are to be returned by 1:00 pm Under no circumstances are files to be removed from the viewing room.
- 16. The Clerk's Office can only accept payment by <u>exact change or check</u> made payable to Clerk, U.S. District Court. No change can be made for fees or the public copy machine.
- 17. Two pay copy machines are located in the file viewing room for public use, at fifteen cents (\$.15) per page. Copy cards may be purchases at the snack bar on the first floor. Orders for copywork may be placed through Eddie's Document Retrieval by phoning 415-317-5556. Arrangements may be made to bring in a personal copier by calling the Clerk's Office in advance.
- 18. We have a drop box for filing when the Clerk's Office is closed. Please see attached for availability and instructions.

03/20/200°

FIRST LEGAL 41 '51331

SAN FRANCISCO

Article III Judges	Judges Initials	Magistrate Judges	Judges Initals
Alsup, William H.	WHA	Chen, Edward M.	ЕМС
Breyer, Charles R.	CRB	James, Maria-Elena	МЕЈ
Chesney, Maxine M.	MMC	Laporte, Elizabeth D.	EDL
Conti, Samuel	sc	Larson, James	Л
Hamilton, Phyllis J.	РЈН	Spero, Joseph C.	JCS
Henderson, Thelton E.	тен	Zimmerman, Bernard	BZ
Iliston, Susan	SI		
Jenkins, Martin J.	MJJ .		
Patel, Marilyn Hall	MHP		
Schwarzer, William W	wws		
Walker, Vaughn R	VRW		
White, Jeffrey S.	JSW		

SAN JOSE

Article III Judges	Judges Initials	Magistrate Judges	Judges Initials
Fogel, Jeremy	JF	Lloyd, Howard R.	HRL
Ware, James	JW	Seeborg, Richard	RS
Whyte, Ronald M.	RMW	Trumbull, Patricia V.	PVT

OAKLAND

Article III Judges	Judges Initials	Magistrate Judges	Judges Initials
Armstrong, Saundra B.	SBA	Brazil, Wayne D.	WDB
Jensen, D. Lowell	DLJ		
Wilken, Claudia	cw		

San Francisco 16th Floor building closed between 6PM and 6AM
San Jose 2nd Floor building closed between 5PM and 7:30AM
Oakland 1st Floor building closed between 50 PM and 7:00 AM

building closed between 50 PM and 7:00 AM

building closed between 50 PM and 7:00 AM

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

DROP BOX FILING PROCEDURES

- 1. The drop box, located outside the Clerk's Office (see above chart), is available for the filing of documents before 9:00 a.m. and after 4:00 p.m. weekdays. Please note that access to the federal building is limited to 'normal business hours' (as noted in the chart above).
- 2. The drop box may not be used for the filing of any briefs in support of, or in opposition to, any matter scheduled for a hearing within 7 calendar days. All such documents must be filed in the Clerk's Office during regular office hours by the date due.
- 3. Using the electronic file stamping machine located next to the drop box, stamp each original document "Received" on the back side of the last page. Clerk's Office employees empty the box once each court day when the Clerk's Office opens to the public. The "Filed" date, which will be placed on original documents by Intake personnel, will be the same as the "Received" date, unless the "Received" date is a weekend or Court holiday. In those instances, the "Filed" date will be the first court day following the weekend or holiday. Documents placed in the drop box without a "Received" stamp will be filed as of the day the box is next emptied.
- 4. After stamping each original and enclosing one copy for the court,* the documents must be placed in an orange court mailing pouch or red Expando folder provided for your convenience. To facilitate processing of your documents, each original document should be submitted on top of its copies. Prior to placing the pouch or folder in the drop box, please insert in the pouch or folder window a fully completed **Drop Box Filing Information Card.** You may use more than one pouch or folder per filing, but a separate Information Card must be enclosed for each one.

(*Please note that the Clerk's Office will retain two copies of all new complaints relating to patents, trademarks and copyrights.)

- 5. If you wish us to mail you one or more conformed copies that you have provided, you must enclose an appropriately sized, self-addressed, stamped envelope with adequate return postage. Alternatively, if you would like to pick up conformed copies, please mark your return envelope "FOR MESSENGER PICK UP BY: (NAME, FIRM)." Your copies will be available for pick-up after 2:00 p.m. on the day the drop box is emptied.
- 6. A filing fee, if required, may be paid by check or money order, payable to "Clerk, U.S. District Court" in an exact amount. Please do not enclose cash.
- 7. Documents deposited in the drop box must be in compliance with all local and federal rules, as appropriate. Documents filed "Under Seal" must be submitted in compliance with Civil L.R. 79-5.

1	PROOF OF SERVICE				
2	CCP 1013a(3)/FRCP 5				
3	I am a resident of, or employed in, the County of Los party to this action. My business address is: Steptoe Suite 2800, Los Angeles, California 90067.				
4	Suite 2000, Los Aligeies, California 90007.				
5	On March 20, 2008, I served the following listed do parties in this action: DEFENDANT'S NOTICE O				
6	SEE ATTACHED SI	edviče i ist			
7	BY U.S. MAIL	BY ELECTRONIC SERVICE			
8	By placing the original / a true copy thereof enclosed in a sealed envelope(s), with postage fully prepaid, addressed as per the	(via electronic filing service provider) By electronically transmitting the document(s)			
9	attached service list, for collection and mailing at Steptoe &	listed above to LexisNexis File and Serve, an			
	Johnson LLP, 2121 Avenue of the Stars, Suite 900, Los Angeles, California 90067., following ordinary business practices. I am	electronic filing service provider at www.fileandserve.lexisnexis.com, from the email			
10	readily familiar with Steptoe & Johnson LLP's practice for	address@steptoe.com, at			
11	collection and processing of documents for mailing. Under that practice, the document is deposited with the United States Postal	approximately To my knowledge, the transmission was reported as complete and			
12	Service on the same day as it is collected and processed for mailing in the ordinary course of business.	without error. See Cal. R. Ct. R. 2053, 2055, 2060.			
13	☐ BY OVERNIGHT DELIVERY	☐ BY ELECTRONIC SERVICE			
14	By delivering the document(s) listed above in a sealed envelope(s)	(to individual persons)			
	or package(s) designated by the express service carrier, with delivery fees paid or provided for, addressed as per the attached	By electronically transmitting the document(s) listed above to the email address(es) of the			
15	service list, to a facility regularly maintained by the express service carrier or to an authorized courier or driver authorized by the	person(s) set forth on the attached service list from the email address@steptoe.com			
16	express service carrier to receive documents.	at approximately To my knowledge, the			
17		transmission was reported as complete and without error. See Cal. R. Ct. R. 2060.			
18	BY PERSONAL SERVICE	■ BY FACSIMILE			
19	By personally delivering and handing the document(s) listed above to the person(s) identified on the attached service list.	By transmitting the document(s) listed above from Steptoe & Johnson LLP in Los Angeles, California to the facsimile machine telephone			
	By personally delivering the document(s) listed above to the	number(s) set forth on the attached service list.			
20	office address(es) as shown on the attached service list and leaving said document(s) with a clerk or other person in charge, or if no one	Service by facsimile transmission was made pursuant to agreement of the parties, confirmed in			
21	is in charge leaving it in a conspicuous place in the office(s).	writing, or \(\square\) as a courtesy to the parties.			
22	☐ By personally delivering the document(s) listed above to the				
23	address(es) as shown on the attached service list and leaving said				
24	document(s) with someone of suitable age and discretion residing at said address(es).				
25	I declare under penalty of perjury under the laws of America that the above is true and correct.	of the State of California and the United States of			
26	Executed on March 20, 2008 at Los Angeles, California				
27		Signature Signature			
	Type or Print Name	Signature			
28	3	•			
11000	PROOF OF SERVICE 552036				

Filed 03/31/2008

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